



Research of the Best Practices of Access to Public Information

Government of the Autonomous Republic of Adjara

Georgia, United Kingdom (Scotland), United States of America, Estonia – Comparative Analysis

Authors: Levan Avalishvili, Marine Kechakmadze, Tamar Iakobidze, Teona Turashvili, Giorgi

Kldiashvili

Editor: Levan Avalishvili

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Content

| Int | rod | luction | 4 |
|-----|-----------|---|-----|
| Go | ver | nment of the Autonomous Republicof Ajara | . 6 |
|] | [ntr | roduction | 6 |
| | 1. | General Information about Public Agencies | 6 |
| 2 | 2. | Information about the Activity of a Public Agency in the Field of Basic Competence | 9 |
| 3 | 3. | Legal Acts and Rule-Making Activities of Public Agencies | 15 |
| 4 | 4. | Information about the Activities of Public Agencies in the Field of Basic Competence | 19 |
| Ć | 5. | Staffing of a Public Agency | 29 |
| | 7. Phy | Functioning of a Public Agency, at Ensuring the Rights, Freedoms and Legal Interests of vsical and legal Entities | 31 |
| 8 | 3. | Accounting and Financial Transactions of a Public Agency | 37 |
| ģ | 9. | Mechanisms of Envolving Citizens into Activity of a Public Agency | 38 |
| Re | con | nmendations | 43 |
| Sta | tist | cical Research on Requests of Public Information | 52 |
| Re | seai | rch Methodology | 53 |
|] | Res | earch Description | 53 |
|] | Met | thods | 53 |
| An | aly | rsis of Reports dated 10 December of Target Public Agencies within the Project | 54 |
| (| Gov | vernment of the Autonomous Republic of Ajara | 55 |
| (| Cor | nclusion | 55 |
|] | Rec | ommendation: | 56 |
| | - | oort Form Established in Compliance with Article 49 of the General Administrative Code of orgia on Information Access Provision | 57 |
| Of | fice | of the Government of Autonomous Republic of Ajara–Public Information Requests 2009-2011 | 61 |
|] | Reg | sistry of Public Information Requests: The Government of Autonomous Republic of Ajara | 65 |
| Re | sult | ts of Focused Discussions | 84 |
| Re | con | nmendations | 86 |
|] | Pro | active Publication of Public Information | 86 |
| | Avc | pidance of Incomplete Responses | 91 |

| Public Information Provision in Accordance with the Terms | .92 |
|---|------|
| | |
| Ignored and Denied Issues | . 92 |

Introduction

The following study is comparative analysis of Georgian and international legislation the United Kingdom (Scotland), the United States of America, Estonia prepared within the framework of a project – "Research on the Effectiveness of the FOIA Provisions in Georgia", implemented by the Institute for Development of Freedom of Information (IDFI).

The project "Research on the Effectiveness of the FOIA Provisions in Georgia" was implemented by IDFI (March-May, 2012) under the Good Governance in Georgia Program (G3) of the United States Agency for International Development (USAID).

The goal of the project was to increase the level of transparency and effective governance of the administrative organs (the Ministry of Justice, Civil Service Bureau, the Competition and State Procurement Agency, Chamber of Control of Georgia, Government of the Autonomous Republic of Ajara) through studying the best international practice of access to information and overcoming shortcomings in this sphere.

Main objective of the project - "Research on the Effectiveness of the FOIA Provisions in Georgia"- was to increase the accountability and transparency of the public sector of Georgia through implementing recommendations elaborated on the basis of study and research of the best international practices in public information availability. Several tasks have been set forth to achieve this goal.

First of all, the most important consideration was the research of public information published on electronic resources in view of its content as well as its form of the location. Several Georgian target public agencies were chosen for that aim- the Ministry of Justice, Civil Service Bureau, Competition and State Procurement Agency, Chamber of Control of Georgia, the Government of the Autonomous Republic of Ajara, the Ministry of Finance and Economy of the Autonomous Republic of Ajara, the Ministry of Labour, Health and Social Care of the Autonomous Republic of Ajara, the Ministry of Education, Culture and Sport of the Autonomous Republic of Ajara, the Ministry of Agriculture the Autonomous Republic of Ajara, the Ministry of Agriculture and Sport of Ajara.

At the same time, the project focused on the study of the best international practice on public informationaccess. For this aim, the identical foreign structures of the target Georgian government agencies were used. In particular, the emphasis was made on countries with the best practice of proactive publication: the United States, Great Britain / Scotland and Estonia.

A significant contemporary trend was identified during the international practice research. In particular, government agencies make available the data of public interest under proactive regime to ensure their transparency and accountability. Information technologies development gave them an opportunity to make the information more available about their activities through publication of different types of reports, data and information on their web – pages which is an important element both to establish effective communication with citizens and to improve public confidence towards public institutions. This trend is a habitual tradition at the international level. Moreover, in some countries it is already regulated at the legislative level.

The research results reveal that in almost all cases of public institutions, it is important to have the following types of information on the official web – site:

- Detailed information about leadership;
- Contact information;
- Its structure and the description of activity;
- Strategic and operational plans;
- Projects and programs;
- Activity Quarterly and annual reports/audits;
- Legislative acts;
- Consultations for physical and legal entities;
- Public information availability and detailed procedural description of its request;
- Proactively published documents of an agency;
- Detailed information, i.e. the budget on the agency's financial activities;
- Transparency of administrative costs;
- Available statistical data;
- General information about the agency's activities, etc.
- It should be taken into account such things as the agencies' competence and therefore, the existence of specific information and documents on the web site. The presentation of mentioned type of information on the web site as well as the qualitative and complete publication of the material attached which is the most important consideration, is the main basis for the evaluation of accountability, openness and transparency of public institutions.

Research methodology includes three basic components:

 Research of proactive publication practice of target administrative organs of Georgia on the basis of public information analysis placed on their web-sites;

- Study of official web-resources of international governmental institutions in view of revealing the best examples of information proactive publication;
- Recommendation package elaboration with the purpose of encreasing the electronic transparency of Georgian public space.

Government of the Autonomous Republicof Ajara

Introduction

Governmental web-site of Scotland (http://home.scotland.gov.uk/home) has been chosen in case of the Autonomous Republic of Ajara within the framework of research and the basic recommendations will be elaborated by means of the information located on it. This methodology is justified with the fact that in both cases we deal with autonomous units and the determination of necessary documents and information on the web-site will be conducted in a more simplified way. Also, it will be important for Ajara to master and implement practically the services which have already been used by Scottish Government.

1. General Information about Public Agencies

It is very important to locate the following types of information on the website of Autonomous Government: competence/rights-responsibilities of the Chairman of Government and procedures approving his/her appointment envisaged under applicable legislation, information about the Chief of Government Office, and a variety of historical information about the Government. It is preferable to have information about the activities and functions of the Autonomous Republic's Government on its web - site. In this way, the users and ordinary citizens can create an idea of the activities and tasks to be carried out by the Government.

In case of the Autonomous Republic of Ajara, we see only the biographical data on the Chairman of Government and different ministers without specifying their competencies.

At the same time, the government's responsibilities, goals and competence are given on the Scottish Government web-site. The existence of this type of information on the web - site is

particularly important in the case of the autonomous republic, as the competencies between the center and local government require sharp separation.

აჭარის ავტონომიური რესპუბლიკის მთავრობის თავმჯდომარე



ლევან ვარშალომიძე

დაიბადა 1972 წლის 17 იანვარს ქ. ბათუმში.

1989 წელს წარჩინებით დაამთავრა ბათუმის №6 საშუალო სკოლა.

1994 წელს - ქ. კიევის უნივერსიტეტის საერთაშორისო ურთიერთობების ინსტიტუტის საერთაშორისო სამართლის ფაკულტეტი, იურიდიულ მეცნიერებათა მაგისტრის სამეცნიერო ხარისხით.

1994-1999 წლებში სწავლობდა ქ. კიევის უნივერსიტეტის საერთაშორისო ურთიერთობების ინსტიტუტის ასპირანტურაში. მინიჭებული აქვს იურიდიულ შეცნიერებათა კანდიდატის სამეცნიერო ხარისხი სპეციალობით სამოქალაქო სამართალი და სამოქალაქო საპროცესო სამართალი; საოჯახო სამართალი; საერთაშორისო კერმო სამართალი.

1998-2000 წწ. მუშაობდა საქართველოს საგარეო საქმეთა სამინისტროს საერთაშორისო-სამართლებრივ დეპარტამენტში ორმხრივი ურთიერთობების სამმართველოს უფროსად;

2000-2002 წწ. - საქართველოს იუსტიციის სამინისტროს სააღსრულებო დეპარტამენტის თავმჯდომარედ;

2002 წელს მუშაობა დაიწყო საქართველოს ფინანსთა სამინისტროში იურიდიული დეპარტამენტის დირექტორად;

2002 წლის მარტიდან საქართველოს სახელმწიფოსა და სამართლის ინსტიტუტში საერთაშორისო კერძო სამართლის განყოფილების მეცნიერ-მუშაკად,

2002-2004 წწ. - სოლიდარული პასუხუსმგებლობის საზოგადოების "დამენია, ვარშალომიძე, ნოღაიდელი და ქავთარამე" პარტნიორია_i

2004 წლის იანვრიდან დაინიშნა შპს "საქართველოს რკინიგზის" გენერალურ დირექტორად.

2004 წლის 5 მაისს დაინიშნა საქართველოს პრეზიდენტის რწმუნებულად აჭარის ავტონომიურ რესპუბლიკაში.

2004 წლის 20 ივლისს, საქართველოს პრეზიდენტის წარდგინებით, აჭარის ავტონომიური რესპუბლიკის უმაღლესმა საბჭომ დაამტკიცა აჭარის ავტონომიური რესპუბლიკის მთავრობის თავმჯდომარედ.

საქართველო, 6010, ქ. ბათუმი, კ. გამსახურდიას, 9 ტელ:422 72006 ფაქსი:422 77300

ელ-ფოსტა: <u>Lvarshalomidze@adjara.gov.ge</u>

Biographical data of the Chairmanof the Government of Autonomous Republic of Ajara on its web-site.

The Scottish Government

The devolved government for Scotland is responsible for most of the issues of day-today concern to the people of Scotland, including health, education, justice, rural affairs, and transport.

The Scottish Government was known as the Scottish Executive when it was established in 1999 following the first elections to the Scottish Parliament. The current administration was formed after elections in May 2011.

The Scottish

The Government's Purpose

To focus government and public services on creating a more successful country, with opportunities for all of Scotland to flourish, through increasing sustainable economic growth.

Gàidhlig (Gaelic)

Information existing on the Scottish Government's web-site.

As already mentioned, the significant importance is given to the specification of competencies of the Chairman and any members of the office in the attached information. Scottish

Government web-site along with biographic data of officials allottsspecial space for describing their responsibilities.

Office of the First Minister



First Minister
Alex Salmond MSP

Responsibilities: Head of the devolved Scottish Government; responsible for development, implementation & presentation of Government policy, constitutional affairs including Referendum Bill and for promoting & representing Scotland.

Biography

Contact a Minister

Email: Ministers' Mailbox (scottish.ministers@scotland.qsi.qov.uk)

Your message will be forwarded to the relevant Cabinet Secretary or Minister

Health, Wellbeing & Cities Strategy



Deputy First Minister and Cabinet Secretary for Health, Wellbeing & Cities Strategy Nicola Sturgeon MSP

Responsibilities: NHS, health service reform, allied healthcare services, acute & primary services, performance, quality & improvement framework, health promotion, sport, Commonwealth Games, public health, health improvement, pharmaceutical services, food safety & dentistry, community care, older people, mental health, learning disability, carers, Social Care & Social Work Improvement Scotland, substance misuse, social inclusion, equalities, anti-poverty measures, veterans and cities strategy.

Biography



Minister for Commonwealth Games and Sport Shona Robison MSP Biography



Minister for Public Health Michael Matheson MSP Biography

Finance, Employment and Sustainable Growth



Cabinet Secretary for Finance, Employment and Sustainable Growth

John Swinney MSP

Responsibilities: The economy, Scottish Budget, employment, public service reform, Better Regulation, local government, public service delivery, community planning, Registers of Scotland, Scottish Public Pensions Agency, relocation, e-government, budgetary monitoring, business & industry including Scottish Enterprise, Highlands & Islands Enterprise, trade & inward investment, corporate social responsibility, voluntary sector & the social economy, community business & co-operative development, energy, renewables, tourism, building

standards, land use planning.

Information about the ministers existing on the Scottish Government web-site.

2. Information about the Activity of a Public Agency in the Field of Basic Competence

In light of better presentation of outlined policy and planned measures, public availability of strategic documents created by the Government seems to be important. Official web-sites of the Government of Autonomous Republic of Ajara as well as the Ministry of Finance and Economy scarcely represent such documents, unfortunately: the challenges facing institutions, goals, objectives, and the implementation of planned activities are given here. However, the indicators for the whole strategy evaluation are not described at all.

სამინისტრო > სამინისტროს დოკუმენტები

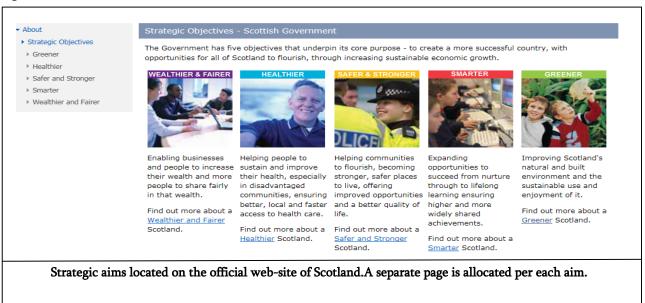
სამინისტროს სტრატეგიული გეგმა 2009-2011 წლებისთვის

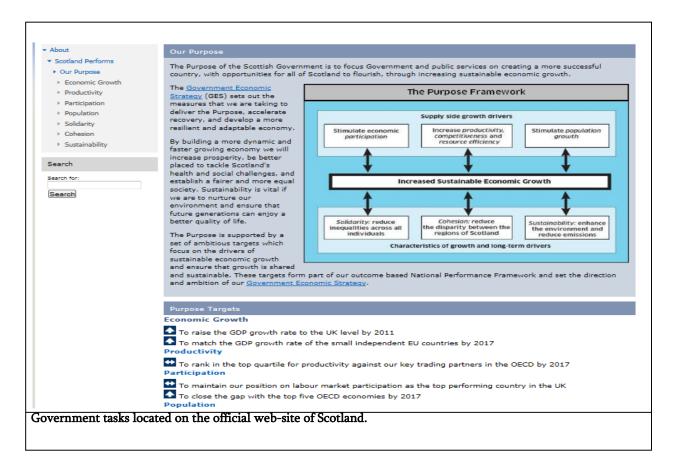
Official web-site of the Ministry of Finance and Economy of the Autonomous Republic of Ajara.

Scottish Governmen's web –site includes not only the government programme for the years of 2011-2012, but the plans for the previous few years. This allows the comparison of priorities with each other definedby the government during different periods of time.



Strategic aims, tasks, the ways and exact terms for their performance as well as the evaluation indicators for implemented activities set forth by the government in different spheres, are given in the mentioned documents.





| Purpose Target/National Indicator | Updated On | Frequency |
|--|-------------|-----------|
| | | |
| Purpose Targets | | |
| Participation vs. UK | 21 February | Annually |
| Economic Growth (GDP vs. UK) | 24 April | Quarterly |
| Economic Growth (GDP vs. Small EU) | 24 April | Quarterly |
| National Indicators | | |
| Cultural Engagement | 16 March | Annually |
| Marine Environment | 22 March | Annually |
| Emergency Admissions | 27 March | Annually |
| Research and Development Spending | 28 March | Annually |
| Biodiversity: Terrestrial Breeding Birds | 29 March | Annually |

Calendar of forthcoming updates to high level Purpose Targets for next 12 months

| Month of Update | Frequency |
|------------------------------------|-----------|
| | |
| May 2012 | |
| | |
| Participation (vs. UK) | Quarterly |
| Population (vs. EU15) | Quarterly |
| | |
| June 2012 | |
| | |
| Solidarity | Annually |
| | |
| July 2012 | |
| | |
| Cohesion | Annually |
| Economic Growth (GDP vs. UK) | Quarterly |
| Economic Growth (GDP vs. Small EU) | Quarterly |

Information existing on the Scottish Government web-site concerning the achievement terms of strategic aims.

Supporting business

Supporting the industries that underpin Scotland's rural economy.

- Helping fishing companies invest in new technology and markets
- Scotland's first national food and drink policy
- Improving farming businesses throughout Scotland

Empowering communities

Supporting and developing rural communities.

- Scottish National Rural Network
- Giving crofters a greater say in their future
- Scotland Rural Development Programme

Protecting the environment

Reducing our local and global environmental impact and enhancing it for future generations.

- Acting on climate change
- Working towards a zero-waste society
- Promoting energy efficiency
- Scotland's first marine bill

How are we doing?



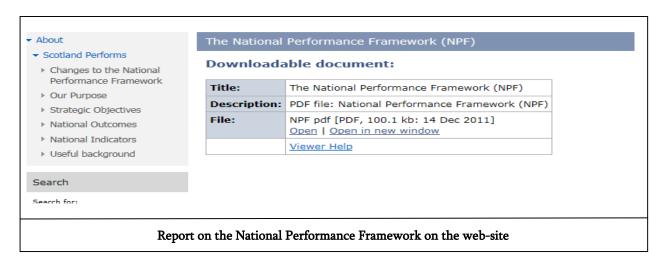
Measuring Scotland's Progress

Find out about national outcomes and indicators on Scotland Performs, the Scottish Government's progress tracker.

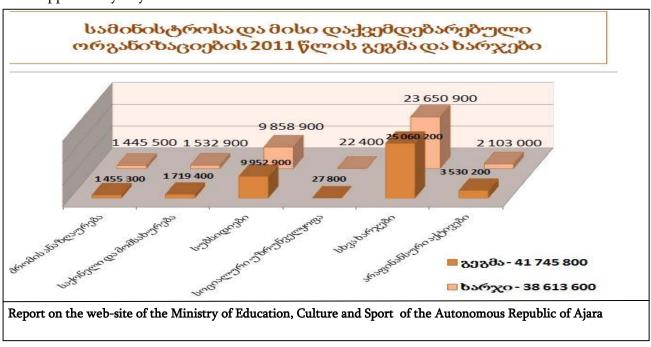
Scotland Performs

Activities planned for achieving the government's one of the strategic aims and their performance indicators located on the Scottish web-site.

Also, on the web-site you can find reports on strategic plans performance for the previous years including the government's progress tracker which is done on the basis of defined indicators.



We have a different picture in case of the Autonomous Republic of Ajara: you cannot find such reports on the web-site of the Government of Ajara and the Ministry of Finance and Economy of the Autonomous Republic of Ajara. And the official web-site of the Ministry of Education, Culture and Sport presents the activity report in the form of presentationcovering onlypercentage indicators on performed plans. The narrative definitions of these indicators are not supported by any document.



The publications reflecting the activities of public agencies are very important. A separate section is allocated for such documents on Scottish Government's web-site. You can search hundreds of publications through topics, exact dates of publications and a concrete search keyword.

| Search Publications |
|--|
| Search Publications: Keyword(s): Month: Year: Sort by: Newest First Search Search |
| Showing: 1 to 20 of 12863 Page: Previous 1 2 3 4 5 6 7 8 644 ne |
| Friday 04/05/2012 |
| Consultation on Proposals for an Integrated Framework of Environmental Regulation [Environment] The proposals outlined in this consultation will deliver a simpler legislative framework which will enable SEPA to focus greatest effort on the environmental problems that matter most. It will provide a more consistent range of enforcement tools so that, proportionate and effective action can be taken against those who would damage the environment. |
| Consultation on The Housing (Scotland) Act 2001 (Assistance to Registered Social Landlords and Other Persons) (Grants) Amendment Regulations 2012 [Housing] We are consulting about the changes we propose to make to The Housing (Scotland) Act 2001 (Assistance to Registered Social landlords and Other Persons) (Grants) Regulations 2004. These regulations make provision in relation to certain kinds of grant assistance provided by local authorities to RSLs and other persons out of grants paid to the local authority by Scottish Ministers, (unless excluded by the offer of grant made by the Scottish Ministers). |
| Wednesday 02/05/2012 |
| Review of Fees Charged by the Court of Session, Accountant of Court, Sheriff & Justice of the Peace Courts, High Court, Office of the Public Guardian: A Consultation Paper. [Law, Order and Public Safety] A consultation about increases to court fees in Scottish courts |
| Publications Section on the web-site of Scottish Government |
| |

A special space is allocated to bills, legal acts of central and local governments in the section of publications where you can find detailed information on each of them concerning both their content and adoption process.

Other Publications



Bills

Proposed legislation currently before the Scottish Parliament



Scottish Legislation

The Acts and Statutory Instruments of the Scottish Parliament since devolution



UK Legislation

The Acts and Statutory Instruments of the UK Parliament since 1988

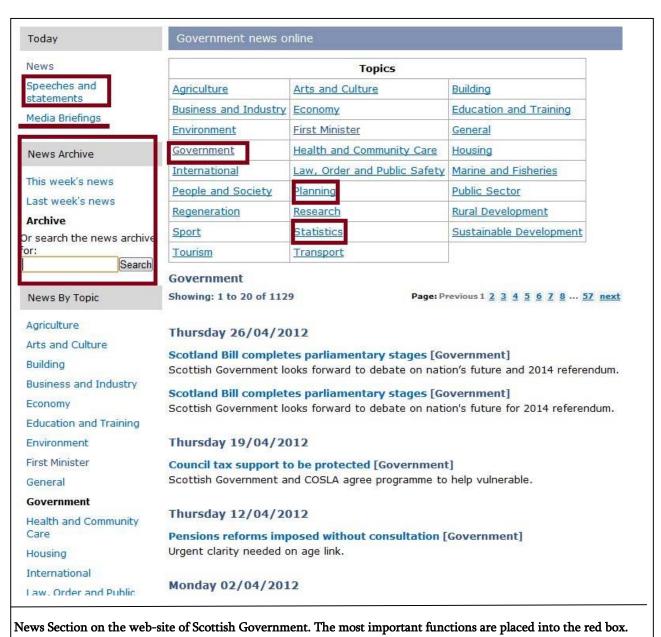


UK Bills

Bills currently being dealt with at Westminster

Legislative projects and laws on the web-site of Scottish Government

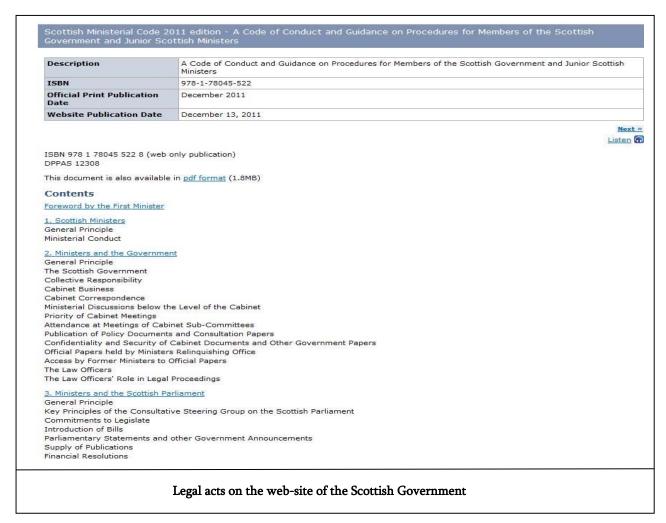
Also, it is worth mentioning the news section and information layout on it. On the web-site of Scottish Government the news are distributed according to specific issues, which make it easier to obtain appropriate information. In addition, there is a special section for speeches, official statements and media briefings. As for the thematic blocks, they include government, statistics and research sub-categories along with a variety of issues. It is obvious that such division makes it easier for the users to obtain information concerning everyday practical as well as research, statistical and other activities taken by the government. Also, there is News Archive on the web-site, which provides appropriate information about the activities of the government at a desired period.



3. Legal Acts and Rule-Making Activities of Public Agencies

Given the proactive publication of public information, the existence of database for legal acts on the web-sites is especially important. In case of Scotland, there are A Code of Conduct and A Guidance on Procedures for members of the Scottish Government and Parliament, Ministers, which describe the government's competence, decision-making procedures, interdependence of the Scottish Parliament, and Ministers and the legislative process description as well as a list of departmental competencies.

It also describes the procedures for the appointment of ministers, the role of the actors involved and the basic principles. Here are the rules and regulations for officials concerning the usage of state financial resources.



There are only four legal acts represented on the web-site of the Autonomous Republic of Ajara:

- a) Constitution of the Autonomous Republic of Ajara-only the title is given on the website and the document is not uploaded;
- b) Constitution of Georgia-goes to the address of the Constitution of 1995 located on the web-site of the Georgian Parliament;
- c) Law on Government-the Law effective from 2004 is given;
- d) Government Regulation-the document is not attached.

In case of ministries, the legal documents are attached by the Ministries of Labour, Health and Social Care, Education, Culture and Sport and Agriculture. Such acts are not placed on the web-site of the Ministry of Finance and Economy of the Autonomous Republic of Ajara.

| ნმდებლობა - | | |
|--|-----------------------|--|
| | | |
| აჭარის ავტონომიური რესპუბლიკის | | |
| ჯანმრთელობისა და სოციალური დაცვის სამინისტროს საჯარო მოსამსახურეთა მატერიალური წანალისების, დანამატების და პრემიების განაწილების კომისიის დებულება | <u>≡</u> წაკითხვა | 🍦 გადმოწერა |
| საქართველოს კანონი სოციალური | ≣ წაკითხვა | _ გადმოწერა |
| დანმარების შესახებ | ■ V-33- | A 14 14 14 14 14 14 14 14 14 14 14 14 14 |
| აჭარის ავტონომიური რესპუბლიკის ჯანმრთელობისა და სოციალური დაცვის სამინისტროს დებულება | ≣ წაკითხვა | " გადნოწერა |
| აჭარის ავტონომიური რესპუზლიკის ჯანმრთელობისა და სოციალური დაცვის სამინისტროს სტრუქტურული ქვედანაყოფების დებულება | — წაკითხვა | _დ გადმოწერა |
| აჭარის ავტონომიური რესპუზლიკის ჯანმრთელობისა და სოციალური დაცვის სამინისტროს შინაგანაწესი | ≣ წაკითხვა | 🗼 გადნოწერა |
| - საქართველოსკონსტიტუცი ა | <u> გაკითხვა</u> | 🎍 გადმოწერა |
| აჭარის ავტონომიური რესპუზლიკის კონსტიტუცია | | 🛖 გადმოწერა |
| საქართველოს კანონი ჯანმრთელობის დაცვის შესახებ | | 🗼 გადმოწერა |
| საქართველოს კანონი პაციენტის უფლებების შესახებ | | 🚽 გადმოწერა |
| საქართველოს კანონი საექიმო საქმიანობის შესახებ | | 🛖 გადმოწერა |
| საქართველოს კანონი საზოგადოებრივი ჯანმრთელობის შესახებ | | 🕳 გადმოწერა |
| - საქართველოს კანონი საზელმწიფო პენსიის შესაზებ | | <u>გად</u> ნოწერა |
| საჯარო სამართლის იურიდიული პირის - აჭარის ავტონომიური რესპუბლიკის | _ლ წაკითხვა | 🎍 გადმოწერა |

Legal documents on the web-site of the Ministry of Labour, Health and Social Careofthe Autonomous Republic of Ajara

საკანონმდებლო აქტები

საქართველოს განათლებისა და მეცნიერების მინისტრის ბრძანება - ეროვნული სასწავლო გეგმის დამტკიცების შესახებ. - ი<u>ნ. მიმაგრებული ფაილი</u>

საქართველოს მთავრობის დადგენილება - 2011-2012 სასწავლო წელს უმაღლეს საგანმანათლებლო დაწესებულებებში აკადემიური უმაღლესი განათლების პირველი საფეხურის აკრედიტებულ უმაღლეს საგანმანათლებლო პროგრამაზე ჩარიცხულ სტუდენტთა სოციალური პროგრამის ფარგლებში სახელმწიფო სასწავლო გრანტით დაფინანსების ოდენობისა და პირობების განსაზღვრის შესახებ - იხ. მიმაგრებული ფაილი

საქართველოს მთავრობის დადგენილება - პროფესიულ საგანმანათლებლო დაწესებულებაში პირველი სამი საფეხურის პროფესიულ საგანმანათლებლო პროგრამებზე სწავლის საფასურისა და პროფესიულ სტუდენტთა დაფინანსების წესის განსაზღვრის შესახებ - ინ. მიმაგრებული ფაილი

საქართველოს განათლებისა და მეცნიერების მინისტრის ბრძანება - საჯარო სკოლის დირექტორსა და მასწავლებელს შორის დადებული შრომითი ხელშეკრულების სავალდებულო პირობების დამტკიცების შესახებ - იხ. მიმაგრებული ფაილი

საქართველოს განათლებისა და მეცნიერების მინისტრის ბრძანება - ერთიანი ეროვნული გამოცდების ჩატარების დებულებისა და სახელმწიფო სასწავლო გრანტის განაწილების წესის დამტკიცების შესახებ. - ებ. მიმაგრებული ფაილი

საქართველოს განათლებისა და მეცნიერების მინისტრის ბრმანება - საჯარო სკოლების მასწავლებელთა შრომის ანაზღაურების ოდენობისა და პირობების შესახებ ინსტრუქციის დამტკიცების თაობაზე - ებ. მიმაგრებული ფაილი

საქართველოს განათლებისა და მეცნიერების მინისტრის ბრძანება - საჯარო სკოლის დირექტორსა და მასწავლებელს შორის დადებული შრომითი ზელშეკრულების სავალდებულო პირობების დამტკიცების შესახებ - <u>იხ. მიმაგრებული ფაილი</u>

საქართველოს მთავრობის დადგენილება - მშენეზლობის ნებართვის გაცემის წესისა და სანებართვო პირობების შესახებ - <u>იზ. მიმაგრებული ფაილი</u>

საქართველოს კანონი - განათლების ხარისხის განვითარების შესახებ - <u>იხ. მიმაგრებული ფაილი</u>

საქართველოს კანონი - კულტურული მემკვიდრეობის შესახებ - <u>იხ. მიმაგრებული ფაილი</u>

საქართველოს კანონი - ლიცენზიებისა და ნებართვების შესახებ - <u>იხ. მიმაგრებული ფაილი</u>

საქართველოს კანონი - პროფესიული განათლების შესაზებ - <u>იზ. მიმაგრებული ფაილი</u>

საქართველოს კანონი - საზიზლიოთეკო საქმის შესახეზ - <u>იხ. მიმაგრეზული ფაილი</u>

საქართველოს კანონი - საჯარო სამართლის იურიდიული პირის შესახემ - <u>იხ. მიმაგრებული ფაილი</u>

საქართველოს კანონი - საჯარო სამსახურის შესახებ - <u>იზ. მიმაგრებული ფაილი</u>

საქართველოს განათლებისა და მეცნიერების მინისტრის ბრძანება - საგანმანათლებლო დაწესებულების მანდატურის ეთიკის კოდექსის დამტკიცების შესახებ - <u>იხ. მიმაგრებული ფაილი</u>

Legal documents on the web-site of the Ministry of Education, Culture and Sport of the Autonomous Republic of Ajara

კანონმდებლობა

- საქართველოს კონსტიტუცია
- აჭარის ავტონომიური რესპუბლიკის სტატუსი შესახებ
- აჭარის ავტონომიური რესპუზლიკის კონსტიტუვია
- აჭარის ავტონომიური რესპუბლიკის მთავრობის სტრუქტურის, უფლებამოსილებისა და საქმიანობის წისის შესაჩინ
- საჯარო სამსახურის შესახებ
- საჯარო სამსახურში ინტერესთა შეუთავსებლობისა და კორუფვიის შესახებ
- საქართველოს ზოგადი იდინისტრაციული კოდექსი
- საქართველოს ადმინისტრაციულ სამართალდარღვევათა კოდექსი
- სახელმწიფო შიდა ფინანსური კონტროლის შესახებ
- ლიცენზიებისა და ნებართვების შესახებ
- სახელმწიფო შესყიდვების შესახებ
- მეწარმეთა შესახებ
- სამეწარმეო საქმიანობის კონტროლის შესახებ
- სურსათის უვნებლობისა და ხარისხის შესახებ
- ვიტერინარიის შესახებ
- წყლის შესახებ
- სასოფლო-სამეურნეო კარანტინის შესახებ
- ვაზისა და ლვინის შესახებ
- პესტიციდებისა და აგროქიმიკატების შესახებ
- ცხოველთა და მცენარეთა აზალი ჯიშების შესახებ
- მავნე ორგანიზმებისაგან მცენარეთა დაცვის შესახებ
- ნიადაგის დაცვის შესახეზ
- პროდუქვიის და მომსახურების სერტიფიკაციის შესახებ
- ფიზიკური და კერმო სამართლის იურიდიული პირების მფლობელობაში (სარგებლობაში) არსებულ მიწის წაკვეთებზე საკუთრების უფლების აღიარების შესახებ
- სასოფლო-სამეურნეო დანიშნულების მიწის საკუთრების შესახებ
- ნიადაგების კონსერვაციისა და ნაყოფიერების აღდგენა-გაუმჯობესების შესახებ
- სურსათის/ცხოველის საკვების მწარმოებელი საწარმოს/დისტრიბუტორის ჰიგიენის ზოგადი წესისა და სურსათის უვნებლობის, ვეტერინარიისა და მვენარეთა დაცვის სფეროებში ზედამხედველობის, მონიტორინგისა და სახელმწიფო კონტროლის განხორციელების წესის შესახებ
- სურსათის/ცხოველის საკვების მწარმოებელი საწარმოს/დისტრიბუტორის ჰიგიენის გამარტივებული წესის შესახებ
- ცხოველური წარმოშობის სურსათის ჰიგიენის სპეციალური წესის შესახებ
- სურსათისა და სურსათთან დაკავშირებული ტარის ჰიგიენური სერტიფიკატის გაცემის წესის დამტკიცების თაობაზე
- სურსათის/ცხოველის საკვების განადგურების წესის დამტკიცების შესახებ
- საჯარო სამართლის იურიდიული პირის შემოსავლების სამსახურისა და საჯარო სამართლის იურიდიული პირის – სურსათის ეროვნული სააგენტოს მიერ ნებართვების გაცემის წესის, პირობებისა და სანებართვო მოწმობების ფორმების დამტკიცების შესახებ
- საგარო სამართლის იურიდიული პირის სურსათის ეროვნული სააგენტოს მიერ მომსახურების გაწევის ვადისა და საფასურის დამტკიცების შესახებ
- გამარტივებული შესყიდვის, გამარტივებული ელექტრონული ტენდერისა და ელექტრონული ტენდერის ჩატარების წესის დამტკიცების შესახებ

Legal documents on the web-site of the Ministry of Agriculture of the Autonomous Republic of Ajara

4. Information about the Activities of Public Agencies in the Field of Basic Competence

Access to information about procedures related to government activities increases its transparency. In this regard, it is worth mentioning the guide about decision-making procedures presented on the Scottish Government's web-site. It describes in detail the

structure of the decision-making process, defines the role of each agency including the role of the government's head in this process. The guide covers the procedures for developing the Cabinet agenda, a list of Cabinet Sub-Committees, describes the nature of their work and provides other important information as well.

| Sec | tion | Paragraph | |
|-----|--|-----------|----|
| | Preface | | 2 |
| 1. | Decision-Making in the Scottish Government | | |
| | Introduction | 1.1 | 3 |
| | Collective Responsibility | 1.2 | 3 |
| | Arrangements for Supporting Collective Decision-Making | 1.6 | 4 |
| 2. | Collective Responsibility and the Role of the First Minister | | |
| | Collective Responsibility within the Scottish Government | 2.1 | 5 |
| | The Role of the First Minister | 2.8 | 6 |
| 3. | The Decision-Making Process | | |
| | Decision-Making Mechanisms | 3.1 | 7 |
| | Minutes to Ministers | 3.6 | 8 |
| | Ministerial Meetings | 3.11 | 9 |
| | Meetings Convened by the First Minister, the Cabinet Secretary for Finance and Sustainable Growth or the Minister for Parliamentary Business | 3.15 | 9 |
| | Cabinet Sub-Committees | 3.16 | 10 |
| | The Scottish Cabinet | 3.17 | 10 |
| 4. | The Scottish Cabinet | | |
| | Introduction | 4.1 | 11 |
| | Membership of the Cabinet | 4.2 | 11 |
| | Meetings of the Cabinet | 4.5 | 11 |
| | Cabinet Business | 4.7 | 12 |
| | Clearing Proposals with the Cabinet in Correspondence | 4.10 | 12 |
| | Preparing the Agenda for Cabinet Meetings | 4.11 | 12 |
| | Preparing Papers for the Cabinet | 4.15 | 13 |
| | Circulating Papers | 4.21 | 14 |
| | Recording the Decisions Reached | 4.24 | 14 |
| | Protecting the Confidentiality of Cabinet Papers Etc | 4.28 | 15 |
| 5. | The Cabinet Secretariat | 5.1 | 16 |
| 6. | Conclusion | 6.1 | 17 |

Information concerning the Structure of the Guide about Decision-Making Procedures on the web-site of the Scottish Government

Also, it's desirable to locate the information about the governmental meetings and the issues discussed on the web-site.

In case of the Government of Autonomous Republic of Ajara, such information is observed only on the official web-site of the Ministry of Labour, Health and Social Care, where you can find informationabout the meetings held, issues discussed and the decisions reached. Unfortunately, the other governmental web-sites fail to provide similar information.

5.07-2011 მთავრობის სხდომა

"აჭარის ავტონომიური რესპუბლიკის 2011 წლის ჯანმრთელობის დაცვის, ექიმთა უწყვეტი სამედიცინო განათლების, სამედიცინო პროფილაქტიკური, სოციალური დაცვის და სამედიცინო დაწესებულებების აღჭურვის პროგრამების დამტკიცების შესახებ" აჭარის ავტონომიური რესპუბლიკის მთავრობის 2010 წლის 28 დეკემბრის #114 განკარგულებაში ცვლილებებისა და დამატების შეტანის თაობაზე"

"აჭარის ავტონომიური რესპუბლიკის ჯანმრთელობისა და სოციალური დაცვის სამინისტროს დებულების დამტკიცების შესახებ" აჭარის ავტონომიური რესპუბლიკის მთავრობის 2007 წლის 3 აპრილის #39 ადგენილებით დამტკიცებულ დებულებაში ცვლილებებისა და დამატებების შეტანის თაობაზე

"საჯარო სამართლის იურიდიული პირის – აჭარის ავტონომიური რესპუბლიკის საზოგადოებრივი ჯანდაცვის ცენტრის 2011 წლის მიზნობრივი პროგრამების დამტკიცების შესახებ" აჭარის ავტონომიური რესპუბლიკის მთავრობის 2010 წლის 28 დეკემბრის #115 განკარგულებაში ცვლილების შეტანის თაობაზე"

Information about the meetings on the web-site of the Ministry of Labour, HealthandSocial Careof the Autonomous Republic of Ajara

In case of the Scottish Government, here we have the dates of sub-committee meetings, the specification of discussed issues, annual reports of committee meetings showing a list of the meetings held during the year and the review of discussed issues and debates.

JMC Annual Report 2009-2010

Introduction

The Joint Ministerial Committee is the apex of formal relations between HM Government, the Scottish Government, the Welsh Assembly Government and the Northern Ireland Executive. Arrangements for the JMC are set out in the Memorandum of Understanding, which can be found at www.cabinetoffice.gov.uk/devolution, and was most recently agreed between the four administrations on 10 March 2010. This was presented to the four legislatures shortly thereafter.

This document sets out the meetings of the JMC and its sub-committees since the last meeting of JMC in its plenary format on 16 September 2009 and will be published on the websites of the four administrations. A wide range of other bilateral and quadrilateral fora have also met in this time.

Key milestones

JMC Plenary

The Joint Ministerial Committee last met in plenary format on 16 September 2009, and discussed the economy, with particular reference to the meeting of the G20 the following week in Pittsburgh, and inter-administration relations.

Domestic policy discussions

The JMC (Domestic) met on 10 March 2010 to discuss inter-governmental relations and skills policy.

- The discussion on inter-governmental relations led to Ministers agreeing a revised Memorandum of Understanding between the four administrations, with:
 - i. A new protocol on dispute avoidance and resolution.
 - ii. Changes to the Concordat on the Co-ordination of European Policy, which relate to the workings of the Joint Ministerial Committee (Europe) and the role of the Devolved Administrations' EU offices in Brussels.
 - iii. Changes to the Concordat on International Relations, which relate to the responsibilities of the Devolved Administrations in connection with international obligations and their relationship with international organisations.
- Ministers from the four administrations discussed their approaches to skills policy during the economic downturn. They agreed to convene a quadrilateral meeting

Annual report of committee meetings on the web-site of the Scottish Government.

There is an information about cabinet advisers on the web-site, specifying their full names, activities, issues they are responsible to give recommendations.

| Scottish G | overnment Special Advisers | | | |
|--|--|--|--|--|
| | sers provide advice to the First Minister, Cabinet Secretaries and Ministers across all portfolio areas in Government. | | | |
| Name | Role | | | |
| Kevin Pringle | Head of Communications and Political Spokesperson | | | |
| Stuart Nicolson | Depute Head of Communications and Political Spokesperson | | | |
| Malcolm Fleming | Communications Special Adviser (special responsibility for forward planning, social media and media management) | | | |
| John MacInnes | Communications Special Adviser (special responsibility for the constitution) | | | |
| Colin Pyle | Responsible for the First Minister's operations, strategic priorities and business programme in government | | | |
| Geoff Aberdein | Principal Staff Officer and Support to Cabinet Secretary for Parliamentary Business and Government Strategy | | | |
| Noel Dolan | Support to the Deputy First Minister, Health, Wellbeing and Cities Strategy | | | |
| Alex Bell | Head of Policy, Research and Strategy | | | |
| Policy Special Adviser for Energy, Rural Affairs and the Environment and the Infrastructure & Capital Investment portfolio, apart from Transport | | | | |
| David Hutchison | | | | |
| Elizabeth Lloyd | Policy Special Adviser for Transport, Finance, Employment and Sustainable Growth | | | |
| John McFarlane | Policy Special Adviser for Justice and Parliamentary Business | | | |

Information about Special Advisers on the web-site of the Scottish Government

Besides, the following information concerning the special advisors' visits is represented: the time of their visits, host organization or donor, costs incurred for services and even the type of service provided for advisors.

| Special Advisors | Gifts and Hospitality received | 1 lune to 21 | December 2011 | |
|--------------------|--------------------------------|------------------------------|--|------------------|
| Special Advisers - | Gills and Hospitality received | - I Julie to 31 | December 2011 | |
| Person Name | Name of organisation or donor | What is the estimated value? | Description | Date received |
| Geoff Aberdein | Lloyds TSB | Over £30 | Meal (awards event) | 10 November 2011 |
| Noel Dolan | Herald | Over £30 | Meal (awards event) | 10 November 2011 |
| Malcolm Fleming | McGrigors | Over £30 | Meal (awards event) | 10 November 2011 |
| Stephen Gethins | US Government | Over £30 | US International Visitor Leadership Programme, Foreign Policy Challenges | 11 June 2011 |
| Stephen Gethins | Scottish Water | Over £30 | Meal (awards event) | 10 November 2011 |
| Stephen Gethins | UK Renewables | Over £30 | Meal (green energy awards event) | 1 December 2011 |
| Stuart Nicolson | Newsdirect | Over £30 | Meal (awards event) | 10 November 2011 |
| Kevin Pringle | Scottish Water | Over £30 | Meal (Barnardos charity event) | 26 November 2011 |
| Kevin Pringle | Herald | Over £30 | Meal (awards event) | 10 November 2011 |

It is very important if the information about the costs related to different events and activities is public and this is a general practice. We can find the following information on the web-site:

1. Summer Cabinet Costs-provides information according to years, costs of Summer Cabinet meetings with people in different regions;

- → About
- Cabinet and Ministers
- ▼ Events and Engagements
- ▼ Summer Cabinet Costs
- ▶ 2010
- > 2009
- ▶ 2008

2010 Summer Cabinet Costs

Cost of the Summer Cabinets Programme, 2010:

The programme of Summer Cabinet Visits in 2010 once again provided an excellent opportunity for people throughout Scotland to raise with the Cabinet the issues that matter most to them and their communities. The Receptions held to celebrate the "Year of Food and Drink" also provided an ideal opportunity to showcase the efforts of local individuals and companies who were involved in promoting and producing Scottish products.

The events were well attended with over 1,200 people in total attending to celebrate the "Year of Food and Drink" and the public meetings on the Government's Vision for Scotland. The Cabinet visited Dornoch, Stirling, the Isle of Bute and Kilmarnock, giving individuals from a wide variety of areas the opportunity to raise their concerns directly with the Government.

The programme for 2010 included a series of four meetings outside Edinburgh, which was 1 less than in 2009. The total costs of £46,855.31 for the 4 visits were **met from existing budgets** and compared very well with the cost last year of £81,448.83 for the five meetings. The average cost of the visit to each location in 2010 at £11,714 was just over 28% less than the average cost of £16,290 in 2009.

The tables below set out the total costs of the programme as well as providing a breakdown of costs by location.

TOTAL COSTS OF SUMMER CABINETS PROGRAMME: 2010

| ALL LOCATIONS | MINISTERS | OFFICIALS | TOTAL |
|---------------------------|-----------|-----------|-----------|
| Travel & Accommodation | 2,382.60 | 10,874.73 | 13,257.33 |
| Venues and refreshments | | | 20,132.78 |
| Audio visual and Printing | | | 13,465.25 |
| | | | 46,855.36 |

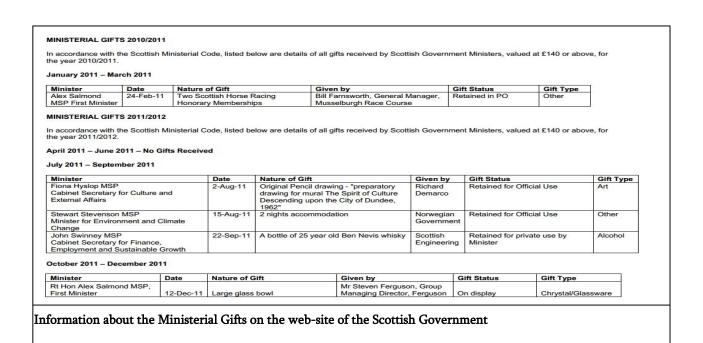
By Location

TOTAL COSTS OF SUMMER CABINETS PROGRAMME: 2010 - DORNOCH

| MINISTERS | OFFICIALS | TOTAL |
|-----------|-----------|---------------------------------------|
| 846.70 | 3,869.86 | 4,716.56 |
| | | 5,496.78 |
| | | 3,904.00 |
| | | 14,117.34 |
| | 846.70 | 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 |

Information about the Costs of Summer Cabinet Programme on the web-site of the Scotish Government

2. Ministerial gifts valued at £ 140 or above according to years—with details about persons who giveas well as receive the gift, issuance date, nature of gift and its type;



3. A list of First Minister's (head of government) meetings, interviews, dinners—including exact dates of meetings for the last years, also full names of persons whom the minister meetswith;

| irst Ministe | d MSP r | |
|--------------|-----------------------|--|
| Date | Engagement Type | Organisation/Individual Met With |
| 04-Nov-11 | Dinner | Stuart Andrew Lawtie Memorial Fund |
| 06-Nov-11 | Interview | BBC Politics Show |
| 08-Nov-11 | Dinner | Scottish Science Advisory Council |
| | Meeting | Eric Le Corre |
| | Photo Opportunity | Perth Races |
| 09-Nov-11 | Meeting | Dr Matt Qvortrup |
| | Meeting | Loïc Fauchon |
| | Meeting | Rob Woodward and Sir Tom Hunter |
| | Meeting | Alasdair Gray |
| 10-Nov-11 | Meeting | Ben Thomson, Giles Tucker & Adam Hylan |
| | Meeting | Richard Brasher |
| | Meeting | Scottish Newspaper Society |
| | Awards Ceremony | Herald Politician of the Year |
| 11-Nov-11 | Lunch | Inverurie Locos |
| | Interview | Original 106 |
| 13-Nov-11 | Visit | City Chambers |
| | Visit | St Giles Cathedral |
| 15-Nov-11 | Formal Opening/Launch | Amazon Waverleygate |
| | Formal Opening/Launch | Amazon Fulfilment Centre |
| 16-Nov-11 | Interview | Hokkaido Press |
| | Meeting | lan Bankier |
| | Meeting | Roddy Robertson |
| | Press Launch | Scottish Ten Film |
| 17-Nov-11 | Meeting | Patrick Balfour |
| | Meeting | Sir Jackie Stewart |
| | Meeting | Sir Tom Farmer & Rod Petrie |
| | Meeting | Stephen Burgin |
| | Meeting | William Bruce |
| 18-Nov-11 | Formal Opening/Launch | Michelin |
| | Awards Ceremony | SCDI International Awards |

4. Ministerial engagements—information covers planned and accomplished activities as well as archive of similar activities.



It is especially important that the web-site information provides remuneration of the Scottish Government staff. It includes names and surnames, job title and salary for civil servants. In order to ensure a high quality transparency, a special web-resource was created where the complete information about the activities, budget spending and other issues of all executive organs of the Great Britain government has been concentrated according to topics.

Scottish Government Staff Data

The Scottish Government publishes data sheets in respect of its senior and junior staff, showing names, job title and salary for senior civil servants at Director level and above.

The data also provides job titles of senior civil servants at Deputy Director level along with a breakdown by grade and number of the staff in their team. Please note: data sets have defaulted all SG staff for the purposes of this exercise to Policy professionals, some salary costs have still to be added, accuracy of this data is not guaranteed.

SG Staff

Wiew the interactive organogram

Senior Posts Data

Downloadable document:

| SCS Posts [CSV, 49.5 kb: 09 Jun 2011] Open Open in new window |
|--|
| Viewer Help |

Junior Posts Data

Downloadable document:

| junior posts | junior posts [CSV, 106.9 kb: 09 Jun 2011] Open Open in new window | | |
|--------------|--|--|--|
| | Viewer Help | | |

Staff Organogram Data - RDF Format

Downloadable document:

| Organogram [TXT, 350.7 kb: 21 Jun 2011] Open Open in new window |
|--|
| Viewer Help |

This data is formatted as an RDF (Resource Description Framework) file as part of the data.gov.uk initiative. See http://data.gov.uk/about for more information.

Please note that unfortunately the interactive organogram is not currently working. We are looking at the problem and hope to resolve it shortly.

Information about Staff salaries on the web-site of the Scottish Government.

Web crossing button to- data.gov.uk - is yellowed.

In case of the Autonomous republic of Ajara, information about the disposal of budget funds is completely absent or this information is scarce, unfortunately. Web-sites of the Ministries provide approved budget, which covers mainly the following figures:

- 1. Services, goods, labor remuneration, costs;
- 2. Non-financial assets;

- 3. Liabilities;
- 4. Staff number in an agency;
- 5. Subsidies.

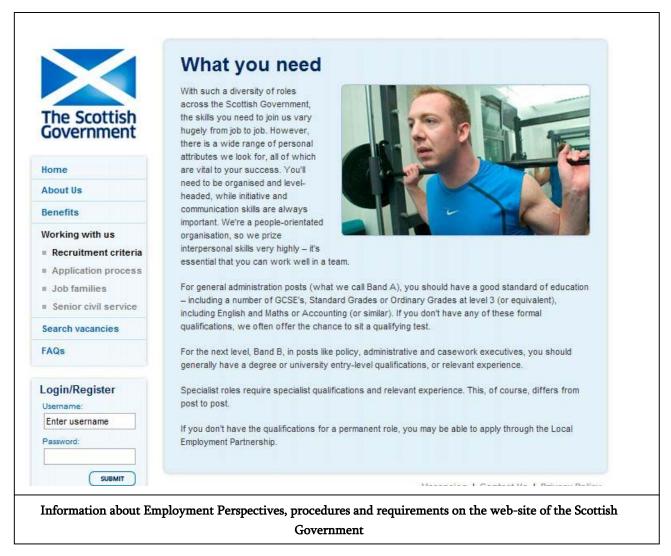
The exeption is the Ministry of Labour, Health and Social Care of the Autonomous Republic of Ajara, which provides a detailed report on budget execution on its official web-site.

| 65/6X380/ @5/565/@385 | 2012 60000 83885 2 3233800 | | |
|---|----------------------------------|--|--|
| 1 | | | |
| LM&@00 ദാാരഓനുവെ ഗുരാബേറ്റെ | | | |
| ხარჯები | 1619625 | | |
| შრომის ანაზრაურება | 668900 | | |
| საქონელი და მომსახურება | 322325 | | |
| სოციალური უზრუნველყოფა | 5000 | | |
| სხვა ხარჯები | 8000 | | |
| სუბსიდიები | 615400 | | |
| არაფინანსური აქტივები | 1613600 | | |
| ვალდებულებები | 575 | | |
| ᲡᲝᲤᲚᲘᲡ ᲛᲔᲣᲠᲜᲔᲝᲑᲘᲡ ᲡᲐᲛᲘᲜᲘᲡᲑᲠᲝᲡ ᲐᲞᲐᲠᲔᲑᲘ | 1081800 | | |
| მომუშავეთა რიცხოვნება | 37 | | |
| ხარჯები | 1004800 | | |
| მ.შ მუშა მოსამსახურეთა შრომის ანაზღაურება | 668900 | | |
| საქონელი და მომსახურება | 322325 | | |
| სხვა ხარჯები | 8000 | | |
| სოციალური უზრუნველყოფა | 5000 | | |
| არაფინანსური აქტივობები | 77000 | | |
| ვალდებულებები | 575 | | |
| მიზნობრივი პროგრამები | 1030000 | | |
| მექანიზაციის ტექნიკური საშუალებით ერმერთა უზრუნველყოფის ხელშეწყობა | 30000 | | |
| ერმერთა უზრუნველყოფა თანამედროვე ტიპის ხილის საშრობი დანადგარებით | 1000000 | | |
| ᲡᲣᲑᲡᲘᲓᲘᲔᲑᲘ –ᲡᲡᲘᲞ ᲡᲝᲤᲚᲘᲡ ᲒᲔᲣᲠᲜᲔᲝᲑᲘᲡ ᲚᲔᲑᲝᲠᲔᲑᲝᲠᲘᲔ | 317000 | | |

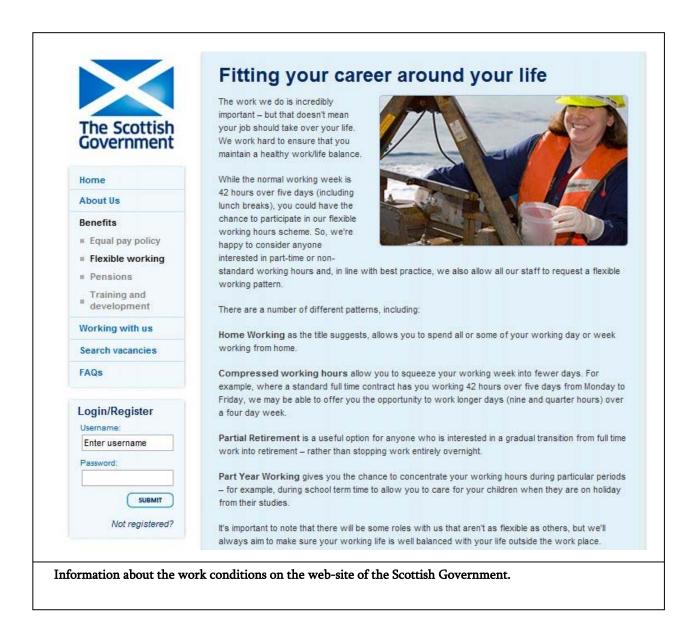
Budget of 2012 of the Ministry of Agriculture of the Autonomous Republic of Ajara

6. Staffing of a Public Agency

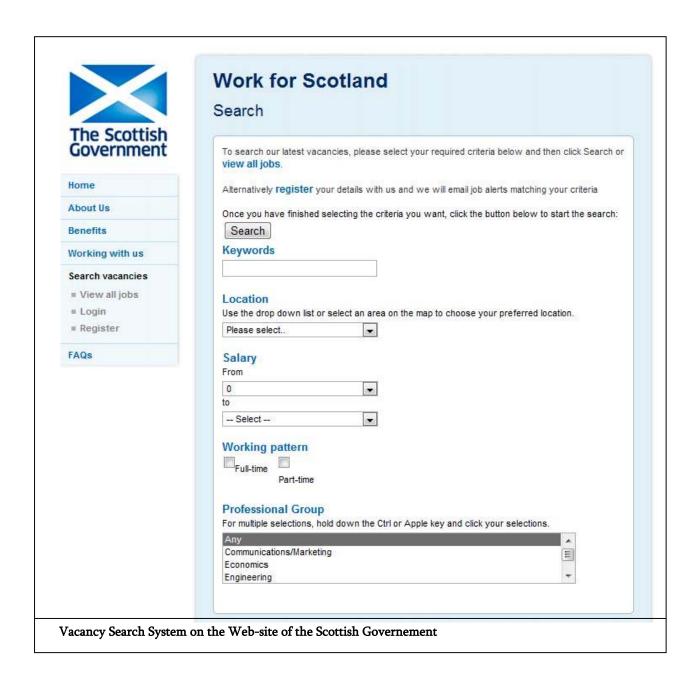
Itis very important to have information about employment and internships on the web-site of a public agency. In case of the Scottish Government, it has a separate section for vacancies where any user can get information about the government and its activities, benefits of public work, qualification requirements for candidates, description of filing procedures for vacancies.



Besides, sub-section contains information about remuniration, pensions, trainings and working schedule.



And the most important consideration is that the web-site provides search system forvacancies according to regions and cities, professions, rates and salaries.



7. Functioning of a Public Agency, at Ensuring the Rights, Freedoms and Legal Interests of Physical and legal Entities

One of the basic indicators of the openness and transparency of a public agency is the existance of a separate section for the freedom of information on a web-site. Freedom of information is introduced separately on the web-site of the Scottish Government. It provides basic principles of information openness policy and appropriate legislation (Freedom of information (Scotland) Act).

Legislation

Information on the Act

The Freedom of Information (Scotland) Act 2002 came into force on 1 January 2005.

The Act introduced a general statutory right of access to all types of 'recorded' information of any age held by Scottish public authorities. Subject to certain conditions and exemptions, any person who makes a request for information will be entitled to receive it.

The Act is enforced by the Scottish Information Commissioner, a fully independent public official.

Related Scottish Statutory Instruments

Freedom of Information (Amendment) (Scotland) Bill

The Scottish Government consulted on changes to the Freedom of Information (Scotland) Act 2002.

The consultation ran from 16 December 2011 to 8 March 2012.

The consultation <u>responses</u> are being considered by the Scottish Government and in due course a report will be published. The proposed Amendment Bill is scheduled for introduction in the current Parliamentary session.

Environmental Information (Scotland) Regulations 2004

Similar provisions are applicable to environmental information. Via this link you can find <u>details on access to Environmental Information</u>

Section 60 & Section 61 Codes of Practice

The Freedom of Information (Scotland) Act 2002 required Scottish Ministers to issue two <u>Codes of Practice</u>, under sections 60 and 61 of the Act.

Section 4 and 64 Orders

In October 2008, two amending orders were made to the Freedom of Information (Scotland) Act.

The list of public bodies which are covered by the Act was amended by an order under section 4 of FOISA, which removed those public bodies which had been dissolved, and added some new public bodies created since FOISA came into force. www.opsi.qov.uk/leqislation/scotland/ssi2008/pdf/ssi 20080297 en.pdf

Under section 64 of FOISA, a further order amended some legislation pre-dating FOISA which contained prohibitions on the disclosure of certain information. Five pieces of legislation were amended by the order, which had been identified as creating barriers to the release of information.

www.opsi.gov.uk/legislation/scotland/ssi2008/pdf/ssi 20080339 en.pdf

Fees

The Fees Regulations (under Sections 9 and 13 of the Act)

Guidance Note on Handling Requests for Information Relating to National Security (including guidance on section 31 certificates)

Normative Acts Related to Freedom of Information on the web-site of the Scottish Government

Besides, you can find the full name, position and contact requisites of a public servant who is responsible for providing access to public information.

Your right to review and appeal

If we have handled your request under the Freedom of Information (Scotland) Act or the Environmental Information (Scotland) Regulations, our response will always advise you who you should contact to request that we carry out an internal review of our response. Tell us why you are unhappy with our response within 40 working days, and it will be looked at afresh. We will aim to provide you with our review response within 20 working days.

If you remain unhappy with our response, you then have the right to appeal to the Scottish Information Commissioner. You should keep copies of all the correspondence you have had with us, as if you decide to appeal to the Scottish Information Commissioner you will be asked to provide these.

The Scottish Information Commissioner

Kinburn Castle

Doubledykes Road

St Andrews, Fife

KY16 9DS

Telephone: 01334 464610 0

www.itspublicknowledge.info

If you are unhappy with a response you have received to a Data Protection subject access request, or have a complaint about the way we have handled personal information, you can contact the UK Information Commissioner at:

The Information Commissioner's Office

Wycliffe House, Water Lane

Wilmslow, Cheshire

SK9 5AF

Telephone: 08456 30 60 60 0

www.ico.gov.uk

Information about Contact Requisites of the Scottish Information Commissioner on the web-site of the Scottish Government

There is a detailed guide on the web-site of the Scottish Government concerning the procedures of public information request including the rules that should be considered during the filling out application forms, fees, terms, the rules of appeal in case of refusal.

How to Access Information

The leaflet <u>How to 'Open Government'</u> is a guide to making the most out of your rights to request information from the Scottish Government.

A guide to making the most out of your rights to request information from the Scottish Government

This guide explains how to use your rights to access information held by the Scottish Government. It sets out our commitment to you about how we will handle your requests for information, and includes guidance on using your rights under legislation responsibly.

Contents

Legislation

Where to start

How to request information

What happens next?

Understanding our response

Your right to review and appeal

Legislation

Data Protection Act 1998

The Data Protection Act gives you the right to know what information is held about you, and sets out rules to make sure that this information is handled properly.

Freedom of Information (Scotland) Act 2002

The Freedom of Information (Scotland) Act gives you the right to request information and for it to be given to you unless there are good reasons not to.

Environmental Information (Scotland) Regulations 2004

The Environmental Information (Scotland) Regulations give you the right to request information about the environment and for it to be made available unless there are good reasons not to.

Back to top

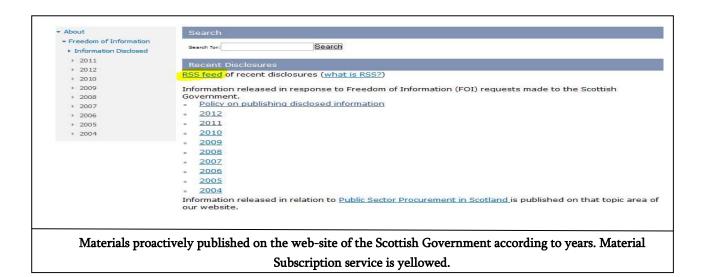
Where to start

Before making a request

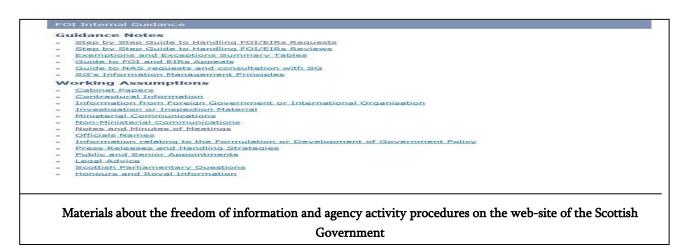
We already make a large amount of information publicly available - mainly on the Scottish Government website at www.scotland.gov.uk, but if you prefer to have it in printed format this is usually possible, on request from our central enquiry unit - ceu@scotland.gov.uk or phone scotland.gov.uk or phone scotland.gov.uk or phone scotland.gov.uk or phone

Information about the Request of Public Information on the web-site of the Scottish Government

Along with practically necessary general information, the web-site provides the possibility to get public information proactively published in different periodsof time. Besides, material subscription service is available as well (so-called RSS).



In view of achieving an efficient provision of the access to public information, the governmental agencies frequently conduct trainings and various types of training courses for their employees. There are special guides and materials available on the official web-site of the Scottish Government intended for public servants. In its turn, it simplifies the practical application of procedures and regulation related to freedom of information.



Also, on the web-site it is possible to find statistical data related to public information release: there are annual and quarterly reports on the quantity and type of requested information, sum of answers. Web-site represents public information registry where you can find all information requested according to their titles from 2005 up to present, any decision achieved by the agency, exact dates of information request and release, name of any department being appealed with such request.

This page provides links to reports created by the Scottish Government about its internal handling of Freedom of Information requests.

Annual Reports

- 2005
- 2006
- 2007
- 2008
- 2009
- 2010
- 2011

Quarterly Statistics Bulletin

- Q1: January to March 2009
- Q2: April to June 2009
- Q3: July to September 2009
- Q4: October to December 2009
- Q1: January to March 2010
- Q2: April to June 2010
- Q3: July to September 2010
- Q4: October to December 2010
- Q1: January to March 2011
- Q2: April to June 2011
- Q3: July to September 2011
- Q4: October to December 2011

Annual and Quarterly Reports on public information release on the web-site of the Scottish Government

| Request Summary | Decision | Date received | Response Sent | Department* (*see abbreviations shown below) |
|--|--------------------|---------------|------------------|---|
| Material relating to the decision to re-instate Bovis or Bovis Land Lease to the final shortlist for the project contractor for Holyrood in January 1999. | Withhold | 05/01/2005 | 18/11/2005 | FCSD |
| Material in the second half of 1998 relating to legal action or the potential for legal action brought by Bovis or related companies in connection with its contact for the Museum of Scotland Building. | Withhold | 05/01/2005 | 01/02/2005 | ED |
| Use of Bute House by FM and other Ministers for entertaining, including attendees at these functions and the cost of each event. | | 05/01/2005 | 04/02/2005 | OPS |
| All correspondence dated between 1 January 2001 and 31 December 2004 between the Scottish Executive and Glasgow Airport Limited or anyone acting on their behalf relating to the provision of parking facilities at or for any Scottish airport. | Partial Release | 05/01/2005 | 02/02/2005 | ETLLD |
| All correspondence dated between 1 January 2001 and 31 December 2004 between the Scottish Executive and Edinburgh Airport Limited or anyone acting on their behalf relating to the provision of parking facilities at or for any Scottish airport. | Partial Release | 05/01/2005 | 02/02/2005 | ETLLD |
| All correspondence dated between 1 January 2001 and 31 December 2004 between the Scottish Executive and BAA plc or anyone acting on their behalf relating to the provision of parking facilities at or for any Scottish airport. | Withhold | 05/01/2005 | 02/02/2005 | ETLLD |
| All correspondence dated between 1 January 2001 and 31 December 2004 between the Scottish Executive and Aberdeen Airport Limited or anyone acting on their behalf relating to the provision of parking facilities at or for any Scottish airport. | Withhold | 05/01/2005 | 02/02/2005 | ETLLD |
| All correspondence dated between 1 January 2001 and 31 December 2004 between the Scottish Executive and the owners or operators of Prestwick International Airport or anyone acting on their behalf relating to the provision of parking facilities. | Partial Release | 05/01/2005 | 02/02/2005 | ETLLD |

Description of information release requirements according to years on the web-site of the Scottish Government

8. Accounting and Financial Transactions of a Public Agency

The placement of information related to various financial transactions and expenditures on a web-site demonstrates the high quality transparency and accountability of any Government.

As mentioned above, in case of the Ministries of Autonomous Republic of Ajara, only general budget related information is attached.

There is a list of expenditures over € 25,000 for the last two years published in the section of Freedom of Information on the web-site of the Scottish Government including the following information:

- 1. Amount paid;
- 2. A payee's name;
- 3. Date paid;
- 4. Description;
- 5. Name of a structural unit of the Ministry paying money.

| lanuary 2012 tems of Expenditure over £25,000 for the core Scottish Governme | nt | | | |
|---|---------------|-------------|--|-----------------------------------|
| Payee | Amount Paid | Date Paid | Description | Directorate |
| NHS Greater Glasgow & Clyde | 37,520.10 | 03-Jan-2012 | Seconded Staff Costs | CMO, Public Health and Sport |
| MITIE Cleaning & Environmental Services Limited (MCES) | 199,960.96 | 03-Jan-2012 | Window cleaning and waste services December 2011 - various buildings | HR and Organisational Development |
| Scottish Prison Service | 27,200,000.00 | 03-Jan-2012 | Cash Funding to Non SEAS Agencies | Learning & Justice |
| SEPA | 26,400.00 | 03-Jan-2012 | Ship charter - Sir John Murray for environmental survey work in August 2011. | Marine Scotland |
| Scottish Police Services Authority (SPSA) | 5,400,000.00 | 03-Jan-2012 | SPSA Grant in Aid | Safer Communities |
| NHS Greater Glasgow & Clyde | 50,000.00 | 03-Jan-2012 | Equality Development | Strategy and Performance |
| Whitespace (Scotland) Limited | 44,012.00 | 04-Jan-2012 | Public Information - Overarching Climate Change Behaviours campaign: Website 2012 - digital production work costs. | Cabinet Directorate |
| Amas Ltd | 115,000.00 | 04-Jan-2012 | Accommodation Charge -RCAHMS monthly rental charge for HQ premises. | Culture and Digital |
| Young Scot | 28,870.63 | 04-Jan-2012 | Climate Change Engagement Project | Energy and Climate Change |
| State Hospitals Board of Scotland | 3,000,000.00 | 04-Jan-2012 | Cash Advances To Health Boards | Health Finance and Information |
| Western Isles NHS Board | 4,957,000.00 | 04-Jan-2012 | Cash Advances To Health Boards | Health Finance and Information |
| NHS 24 | 4,750,000.00 | 04-Jan-2012 | Cash Advances To Health Boards | Health Finance and Information |
| NHS Health Scotland | 2,500,000.00 | 04-Jan-2012 | Cash Advances To Health Boards | Health Finance and Information |

Expenditures of the Scottish Government

Besides, the web-site provides information abouthigh earners between officials including their names and surnames, positions, exact amounts of remuniration. Costs related to the activities already implemented by an agency, are also reflected in different reports.

| Name | Job Title | NDPB / Public Corporation | Pay rate as at 31 March 2010 (in £5k bands) | Notes |
|---------------------|--|------------------------------|---|----------------------|
| Lena Wilson | Chief Executive | Scottish Enterprise | £200,000 - £204,999 | |
| Barry White | Chief Executive | Scottish Futures Trust | £180,000 - £184,999 | |
| Richard Ackroyd | Chief Executive | Scottish Water | £260,000 - £264,999 | 80 |
| Geoff Aitkenhead | Asset Management Director | Scottish Water | £170,000 - £174,999 | |
| Douglas Millican | Finance and Regulation Director | Scottish Water | £170,000 - £174,999 | |
| Chris Banks | Commercial Director | Scottish Water | £155,000 - £159,999 | |
| Peter Farrer | Customer Service Delivery Director | Scottish Water | £155,000 - £159,999 | |
| Ronnie Mercer | Chair | Scottish Water | £90,000 - £94,999 | 2.5 days per week |
| Philip Riddle | Chief Executive | VisitScotland | £160,000 - £164,999 | |

Salaries of High Earners on the web-site of the Scottish Government.

9. Mechanisms of Envolving Citizens into Activity of a Public Agency

A special section under the title of "Consultations" on the web-site of the Scottish Government can be considered as a Citizens' Envolvement Mechanism. It displays the sub-sections for current, closed and forthcoming consultations. In this way, the Scottish Government tries to take into account the citizens' considerations and requirements while planning policy.

The existing problem is determined in the sub-section of current consultations; planned activities are also described here.

| Consultations | Current | Consultations | |
|---|---------|---|--------------------------------|
| Current Forthcoming Closed | | Title | Consultation Period |
| Archive About Consultations seConsult | Details | Consultation on The Housing (Scotland) Act 2001 (Assistance to Registered Social Landlords and Other Persons) (Grants) Amendment Regulations 2012 We are consulting about changes we propose to make to the Housing (Scotland) Ac | 04/05/2012 to 27/07/2012 |
| YOUR SCOTLAND, YOUR REFERENDUM HAVE YOUR SAY | Details | Consultation on Proposals for an Integrated Framework of Environmental Regulation The proposals outlined in this consultation will deliver a simpler legislative | 04/05/2012 to 04/08/2012 |
| Subscribe to seConsult | Details | Review of Fees Charged by the Court of Session, Accountant of Court, Sheriff & Justice of the Peace Courts, High Court, Office of the Public Guardian: A Consultation Paper. | 30/04/2012 to 23/07/2012 |
| Register here for regular email newsletters. | | Court fees and fees for services offered by the Office of Public Guardian (OPG) | |
| seConsult provides a weekly update on all consultations begining and ending that week. | Details | Consultation on a Revision to Fire Safety Guidance for Care Homes and the Quality Assurance of Persons who Offer Fire Risk Assessment Services This consultation seeks views on two aspects of non-domestic fire safety in Sco | 20/04/2012 to 13/07/2012 |
| | Details | Consultation on a Strategy for the Private Rented Sector This consultation invites your views and comments on the development of a strat | 17/04/2012 to 10/07/2012 |
| | Details | Consultation on National Framework for Child Protection Learning & Development in Scotland The National Child Protection Learning and Development Framework is a describes | 06/04/2012 to 06/07/2012 |
| | Details | Consultation on the Charging of Premiums in the Private Rented Sector This consultation presents three different policy approaches in relation to the | 04/04/2012 to 30/05/2012 |
| | Details | Charter of Patient Rights & Responsibilities The Patient Rights (Scotland) Act 2011 places a duty on Ministers to publish a | 02/04/2012 to 25/06/2012 |
| | Details | The Children's Hearings (Scotland) Act 2011 - Safeguarders fees, expenses and allowances This consultation is seeking the views of all interested parties on proposals f | 30/03/2012 to 11/05/2012 |

Here are the main questions raised around the problemand relevant forms are attached here in response to them. The questionnaires filled out by interested persons are sent to the person responsible for a particular issue. The consultation period for each issue is specified within which the government receives the opinions of interested persons.

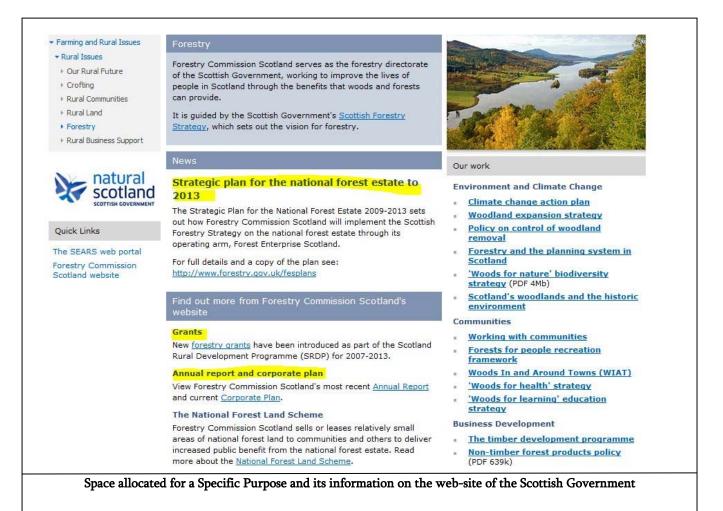
In case of closed consultations, here we can find problem description and activities planned by the Government. The replies received from the population around the issue are summarized and the final decision is displayed as well. Such a proactive strategy ensures a high involvement of citizens in the decision-making process. And the accountability and transparency of the public institution goes up to a higher level.

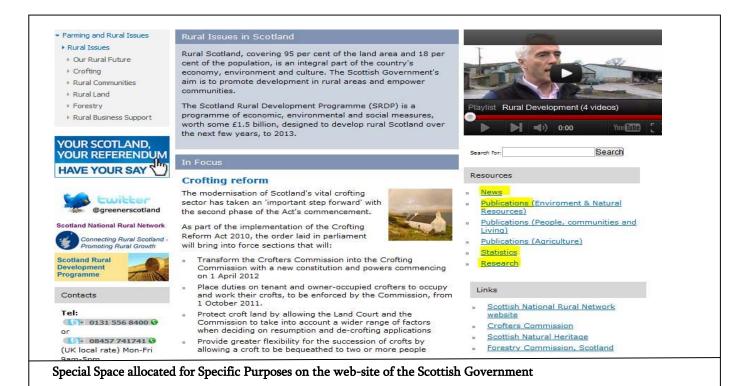
| Consultations | Closed C | Consultations | |
|--|----------|--|-----------------|
| ► Current Forthcoming Closed | | Title | Closing Date |
| Archive About Consultations seConsult | Details | Delivering Scotland's River Basin Management Plans: The Water Environment (Controlled Activities) (Scotland) Regulations 2011 - Proposed Amendments to General Binding Rules The consultation is to give stakeholders the opportunity to respond to propose | 08/04/2012 |
| YOUR SCOTLAND, YOUR REFERENDUM HAVE YOUR SAY | Details | The Tenancy Deposit Schemes (Scotland) Regulations 2011: Consultation on the terms of a tenancy deposit scheme proposed by Mydeposits Scotland The Tenancy Deposit Schemes (Scotland) Regulations 2011 came into force on 7 Ma | 08/04/2012 |
| Subscribe to seConsult | Details | The Secure Accommodation (Scotland) Regulations 2012 | 23/03/2012 |
| Register here for regular | | Section 152 of the Children's Hearings (Scotland) Act 2011 effectively replicat | |
| email newsletters. seConsult provides a weekly update on all consultations begining and | Details | Affordable Rented Housing: Creating flexibility for landlords and better outcomes for communities The consultation is to consider changes to how local authorities and Registered | 30/04/2012 |
| ending that week. | Details | AHP National Delivery Plan - A Consultation A consultation on the AHP National delivery Plan is now available. The plan wi | 30/04/2012 |
| | Details | Consultation on the revised terms of a tenancy deposit scheme proposed by SafeDeposits Scotland This Consultation concerns revised terms and conditions of SafeDeposits Scotlan | 18/03/2012 |
| | | | |
| | Details | Scotland the Hydro Nation Prospectus and Proposals for Legislation Consultation Scotland The Hydro Nation: Prospectus for the Future and Proposals for Supporti | 13/03/2012 |
| | Details | Consultation on the European Commission's proposals for the future Common | 24/04/2012 |

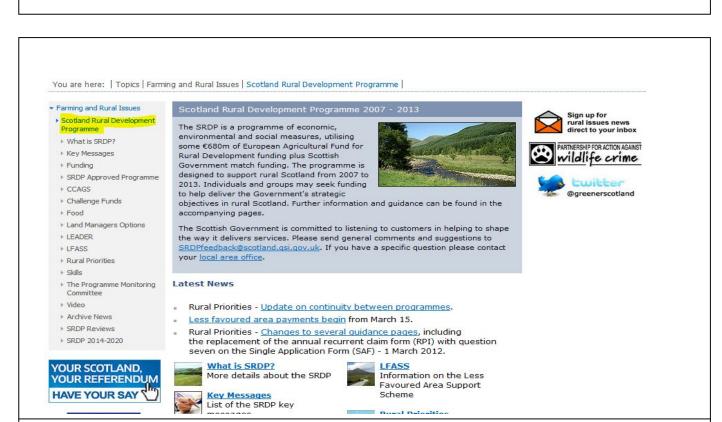
Also, the web-site provides information about forthcoming consultations, their topics, terms and the archive of such consultations.



Finally, It should be mentioned that the information about all state agencies and ministries is concentrated on the web-portal in case of theScottish Government. Despitethe stated factor, the joint web-site along with the common strategy of the government covers separate ministries or their strategies, objectives, priorities, and activities planned toimplement the said. In addition, here are some researches carried out in relation of some fields, statistical data, news, programmes approved within the specific objectives, ways necessaryto achieve the goals, funding sources, programme evaluation and monitoring mechanisms, information monitoring committee members and their meetings.







Information about the Programmes on the web-site of the Scottish Government

Recommendations

The recommendation package for mentioned Georgian agencies has been elaborated on the basis of challenges existing in the Georgian reality and research of official web-sites of the Government of Autonomous Republic of Ajara and the Ministires on the one hand and on the basis of analysis of the best foreign practice example on the other hand. These recommendations aim to increase the level of accountability of the Georgian public space through practical implementation of e-transparency.

The gradual implementation of these proposals and recommendations further improves the level of transparency of the activities carried out by the Government of Ajara and Ministries of Autonomous Republic of Ajara in terms of polishing their web-sites. Besides, it will be possible to improve current services as well as to develop innovative electric services on the official electronic portals.

- <u>Description of a Public Agency's Functions:</u> It is desirable to attach detailed informationabout the functions of all agencies in the section "About Us" on the official web-sites of the Government of Ajara and the Ministires of Autonomous Republic of Ajara, which includes the information about mission, objectives and authorities of Governmental agencies. This will create the idea of the citizens about the activities and authorities of all agencies.
- <u>Information about a Chief of a Public Agency:</u> It is desirable to attach information about the competences, authorities, statements, reports of heads of the Government of Ajara and Ministries of Autonomous Republic of Ajara along with their biographical data on the official web-sites. Also, it is important to allocate various kinds of publications, documents, memorandums, addresses, public speech texts related to their activities.
 - Structure of a Public Agency: It is desirable to have titles and activity descriptions of all structural subdivisions of the ministries and their internal structural units on the web-site, which makes their internal structural and functional hierarchy clearer. In addition, it is advisable to attach legal documents, terms of reference, description and other additional information related to their activities in each section of the structural unit.

- Information about Structural Units of a Public Agency: It is advisable to publish
 contact requisites of heads and deputies of all structural subdivisions of the
 ministries and their internal structural units on the official web-site: office e-mail,
 reception phone and fax numbers. It is better if contact information of other
 servants is available as well.
- <u>Strategic Plan of aPublic Agency:</u>It is preferable to locate the strategic plan on official web-sites in view of assessing the achievement of projected goals and objectives, which will determine the following tasks of government agenciesduring the number of years:
 - Main goals;
 - Activities palnned for achieving goals;
 - The challenges faced by an agency;
 - The description of the planned programmes and projects the names of planned programmes / projects, their goals, the programme status (for example: "Current"), their completion and final report submission dates, the name of a structural unit in charge;
 - Amount of money necessary for planned programmes and projects;
 - Indicators for measuring the effectiveness of the implementation of planned programmes and projects.

The form of allocation of the mentioned document should be considered together with its conceptual side on the web - pages. It is advisable to be uploaded according to the subheadings and in the expanded form, including HTML format and the interested person should get desired subchapter without downloading the entire document.

- Annual Report of a Public Agency: The annual reports should be placed about the past performance of public institutions on the web-sites in order to have access to information, wherethe implementation of general activities, projects and initiatives are evaluated. It is necessary to assess the effectiveness of the projects and their execution quality in the reports. In addition, it is important to have information about agencies' budget performances, assets and liabilities, various types of expenses, such as assignments, transfers. Report should include a number of details:
 - Public agency's priorities;
 - Public agency's mission, values and goals;

- Current year's plans/tasks;
- Achievement indicators;
- Statistical data as well as narrative explanation of implemented projects throughout the year – assessment of their effectiveness based on pre-defined indicators. The amount spent on each project should be specified;
- Measures carried out within the competence of public institutions and the evaluation of the effectiveness of their implementation in practice;
- Individual project funding source, the amount of funds spent for specific purposes of an agency;
- Comparison of last two years' data, trends and reasons for the changes in similar spendings;
- Percentage performance of plans.

Given the international practice, it is significant to have tradition of annual evaluation reports of independent auditors, error detections in financial balances, elaboration of recommendations and then their proactive disclosure. It is desirable to introduce this practice in the public space of Georgia. It provides civil, experts and non-governmental agencies involvement in assessment activities.

• Budget of a Public Agency: In order to ensure the transparency of the Government of Ajara and the Ministiries of Autonomous Republic of Ajara, itis important to locate financial transactions and reports on budget execution on their official web-sites. All projects and events, which have been implemented, are implementing or are being planned must be named in the document. Also, here should be specified all types of financial expenses (administrative, personnel etc.) spent for their execution, financial liabilities, revenues from different operations. Current initiatives and their implementation reports should be summarized. It is important to reflect the balance of budget, the exact amount of money spent on various services. It is important, also, to describe budgetary resources in the document. It is desirable to give narrative explanations of the financial operations together with statistical and numerical data in the report.

It is important, also, to proactively publish the following types of information:

- Changes in the budget due to unexpected obligations and the sources of funds for these activities;
- Information about the balance of the ministries' real estates;

- Originally requested and finally approved amount of the assignments;
- Funds for various state programmes according to specific directions and objectives, the reasonability of expenditures' distribution.

It is important to provide the draft budget proposed to the parliament and its implementation plan on the official web - sites of governmental institutions. In addition, the draft budget should be attached by the recommendations and comments.

- <u>Public information Availability/Open Governance:</u> Modern indicator for the transparency and accountability of public institutions is the data related to proactively published public information on the official web-sites. It is preferable to create separate pages related to open governance on the web pagesof public institutions, where should be placed:
 - ➤ Detailed information related to the procedures of public information request;
 - ➤ Freedom of Information Guide, which describes the basic procedures for requesting the information, dates, fees, an administrative application guidelines, contact details about the persons responsible for public information and other information;
 - Glossary of terms related to the request of public information or administrative procedures;
 - ➤ The question answer section pertaining to basic procedures and information access:
 - ➤ Public information requests in electronic form in order to simplify the procedures for obtaining public information. It will save both a citizen's and a public agency's time and resources. In this way, thebureaucratic procedures related to public information provision will be more simplified;
 - ➤ Relevant statistical data about requested, issued and rejected demands. It is advisable to locate an interactive map on the web-sites, which helps a user to be able to compare all statistical data according to years, contents of given answers and other categories;
 - ➤ E-reading (database) of public information should be placed on the web-sites available. Reading (in the database), where proactively published information is arranged by categories. Their search should be possible by keywords as well as by dates and topics;

- ➤ It is advisable to locate the following proactively published information about the administrative expenditures in the section of proactively published information database:
- Wage rates and additives ofofficials;
- Information about the bonuses received by officials;
- Property declarations of officials;
- Total expenses of an agency and a detailed description offinancial resources management;
- Travel costs of officials with the specification of the travel time and reliable reason;
- Information about formal meetings, receptions, gifts including the identity of the visitor, thepurpose of visit, the amount of the expenditure, the type of the gift.

In general, it is desirable to classify the information published in this section by categories. In particular, the proactively published information related to any agency's activities, costs, priorities, decision-making, and work results will be located separatelyto proactively published data. It is also preferable to attach search engine for proactively published documents on the web - pages, where the relevant information is available with the reference to their types, time of registration, number, department, and any other word.

- ➤ The renewable registry of incoming statementson public information requests and answers should be placed in the same section-electronic registry of public information (the content of statements, response status).
- ➤ There should be an appropriate sub division relating to legal proceedings in the section of public information on the web sites. It is desirable to attach electronic forms for administrative appeal in case of public information refusal on the mentioned pages. Also, it is necessary to describe the procedure of above-stated appeals. In addition, the legal disputes and court decisions with regard to public information request should also be placed here. In order to find the information easily, they should be arranged according to themes, and decision-making date (see Appendix 1).
- <u>Publications:</u>It is desirable to have a section "Publications" on official web-sites of the Autonomous Republic of Ajara and the Ministiries where all reports, researches prepared by all their structural units on issues under their competences are published.

Itis better if different types of reports and research materials are sorted according to categories, which makes it easy to search desirable information for a user. Statistical data and the reviews related to their activities can be published here as well.

- Section of Public Discussion: In view of implementing effective communication with the citizens and increasing their involvement level in the activity of individual agencies, it will be useful for the Government of Ajara and the Ministries of Autonomous Republic of Ajarato introduce relevant platform for electronic communication. Through integration of mentioned platform, the society will be given a chance to establish direct interactive relation with the responsible persons of public establishments, voice their opinions and suggestions, fix current problems. It is desirable to elaborate report on the basis of held public discussions, where the issues identified by the society are summarized by governmental agencies and the ways of their solution are set.
- News Section: All public agencies run to use news section on their web-sites forinforming the population about their activities. However, the form of their introduction and arrangement is also reflected on the possibility for interested persons to search desired information easily. It is desirable to classify and cathegorize the information provided in the news section on the web-sites of the Government of Ajara and the Ministries of Autonomous Republic of Ajara (e. g. Through creating sections for press releases, speeches, statements).

As far as the information about individual activities concerned, it is desirable they should be ranked according to implementing structural units. As a result, news section will be presented in a unified format as well as according to various structural units. Also, it is important to separate accordingly the news archive into structures on the web - site.

• <u>Staffing of a Public Agency:</u>In order to ensure the transparency of personnel policy in public institutions, it is important to publish various vacancies for publicpositions on their web-sites including detailed description of relevant responsibilities, qualifications, salary and deadlines for sending application. It should be possible to fill the application online.

It is desirable to locate on the web-sites of the Government of Ajara and the Ministries of Autonomous Republic of Ajara the information about current public positions in each agency as well as the detailed information about existing various positions and responsibilities envisaged under these positions.

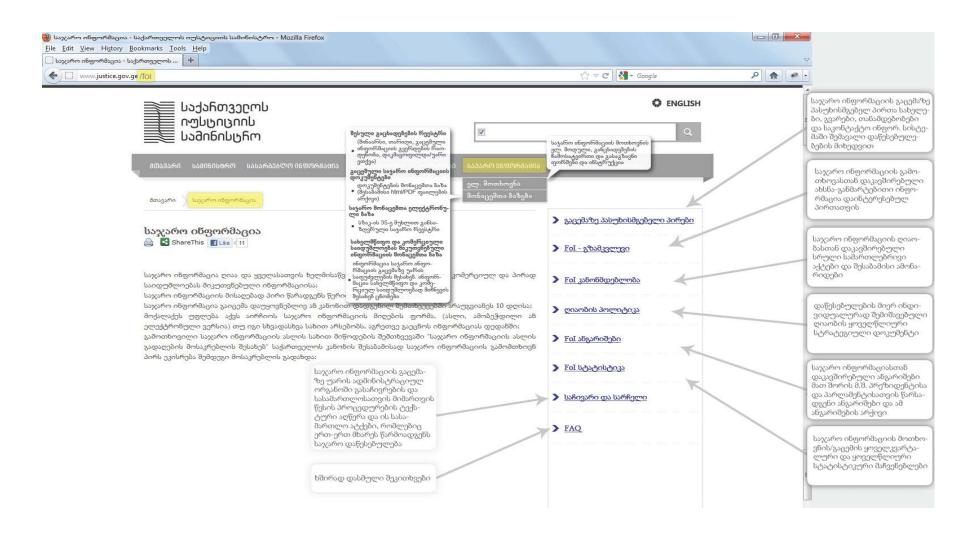
In addition, it is desirable to find on the electronic resources of the governmental institutions the information about the benefits, health and social insurance, working and vacation conditions within the framework of positions. Another important detail is to have the search engine for jobs on the web - pages. Thus, the user will be able to find the job in the public agencies through reference ofsalary amount, position or any otherkey word.

At the same time, it is important to find information about internships on the web - pages of the Government of Ajara and the Ministries of Autonomous Republic of Ajara. Internship will be described here in detail with the necessary qualification requirements and other relevant information.

- <u>Cooperation with Foreign Countries:</u>Given the activities of public agencies, it is often important for institutions to use foreign expertise. For this purpose different meetings, trainings are often held with the cooperation of foreign countries, organizations and partners. Similar information is, at best, given in the news section of web-sites of the Government of Ajara and the Ministries of Autonomous Republic of Ajara. Considering foreign examples, it is preferable to present the following information on the web-sites:
 - Information about visits carried out, their exact dates, host organization;
 - Information about goals/purposes of meetings;
 - Relatively detailed description of issues discussed at the meetings;
 - In case of existence, information about agreements and memorandum comcluded between the parties;
 - Information about the results of meetings;
 - Information about projects and trainings held together with international organizations;
 - Information about reports prepared by the international organizations pertaining to the activity of each agency.
- Reports of Independent Organizations: It is desirable to establish the practice of effective assessment of the activities of public agencies by external, non-governmental actors as well. Research has revealed that several independent organizations once a year evaluate the effectiveness of the activities of foreign institutions, the accuracy of financial operations and the quality of objectives set forth.

- <u>Legal Acts</u>:It is desirable to locate legal acts in the section of legal acts on the web-site of the Government of Autonomous Republic of Ajara, which separatecompetences and authorities of the central and local governments. Also, it is important to represent individual legal acts, laws, resolutions, bills related to the activities of the government and all Ministries on the electronic portals.
- In addition, in order to facilitate the navigation, search system for legal documents can be placed on the web-site, which makes it possible to find detailed information about the contents and dates of the documents.
- <u>Guide in Decision-Making Procedure:</u> Taking into account foreign practices, the activities of the Government of Ajara and the Ministries of Autonomous Republic of Ajara will be more transparent in case of locating the guide in decision-making procedures on the official website pages. It will describe in detail the structure of decision-making process, the role of all agencies including the head of government. In the guide should be placed the information about the agenda elaboration procedures for the executive government, the nature and essence of its work.
- Government Meetings: Also, it is desirable to locate information about government
 meetings and the issues discussed on the web-sites of the Government of Ajara and
 the Ministries of Autonomous Republic of Ajara. In particular, the Government should
 specify dates of sessions, topics discussed. This information should be regularly
 updated.
 - In addition, it is desirable to represent reports of government sessions for the last few years on the electronic resources of the Government and the Ministries, which will show a list of the meetings held during the last year together with the review of the issues discussed.
- <u>Information Related to Activities:</u> Each public agency should ensure a high level of transparency through location of the description of a variety of events and activities conducted by the agencies on their official web-sites including the reasons for their conduct and their expenditures.

Annex 1: Institution public information web-page structure sample



Statistical Research on Requests of Public Information

In view of statistically analyzing the performance of the obligation by the target public agenciesas defined in Chapter 3 of the Administrative Code, Institute for Development of Freedom of Informationused its databases in the first place. In 2010-2011 IDFI regularly requested public information from target agencies. At the same time, in order to conduct a comprehensive survey,IDFI requested applications submitted for public information requests and their answersfrom the state institutions for the years of 2009-2012. And there were also requested the reports of 2009, 2010 and 2011 years on the state of freedom of information prepared by relevant agencies and sent to the Parliament of Georgia and the President's administrationaccording to Article 49 of the General Administrative Code (so-called accounts of 10 December).

As a result of the analysis, the statistical analysis of the performance of the obligations envisaged under Chapter 3 of the General Administrative Code for the Government of Ajara, Ministry of Finance and Economy of the Autonomous Republic of Ajara, Ministry of Agriculture of the Autonomous Republic of Ajara, Ministry of Labour, Health and Social Careof Autonomous Republic of Ajara, Ministry of Education, Culture and Sports of the Autonomous Republic of Ajara, Ministry of Georgia, Chamber of Control of Georgia, Civil Service Bureau, Competition and Public Procurement Agencyin recent yearswas carried out.

At the same time, the analysis of mentioned public informationidentified some issues, which mostly interests the societygiven the activities of target public agencies. Accordingly, it became possible to identify a list of issues that are recommended for proactive publication by means of establishing the most demanded public information.

The analysis of administrative organs' responsesto public information requests revealed the gaps that hamper the transparency of target public agencies and their activities oriented towards citizens' interests.

Research Methodology

Research Description

In view of achieving the above-mentioned goal, the applications for public information requests sent to 9 public agencies in 2009-2010-2011 years (and in some cases also in 2012 year) were analyzed within the framework of the project. The project covered both the applications sent within "Public Information Database" project of IDFI and other applications sent by natural or legal persons, which were provided by public institutions themselves.

Methods

The analysis includes statistical and qualitative components. The number of inquiries received over the years, the importance of the issues, and the quantity of responses with the protection/violation of the terms were statistically counted. Content of the response for each request issued by a public agency was analyzed in order to find out the compliance of the answers tothe requirements. In this regard, four main categories have been outlined: complete response, incomplete response, denial and ignoring(this evaluation system is approbated for several yearsby the Institute for Development of Freedom of Information within the framework of "Public Information Database" project).

Response categories are defined depending on: a) the content, and b) the response, c) the rights, responsibilities and restrictions envisaged under current legislation of Georgia. After taking into consideration all aforementioned, if the information fully meets the request (including the required information form), it is considered to be complete; partially satisfactory answer – incomplete; if the letter explains the basis for no issuance of information – a reasonable refusal; and if the letter of response doesn't touch the requested public information at all – ignoring. The responses divided according to these categories are also grouped according to years, actuality, protection of the terms.

Also, it is worth mentioning that during the statistical research process, the various requirements (issues) listed in one concrete application for public information requests have been considered as separate requirements.

Analysis of Reports dated 10 December of Target Public Agencies within the Project

According to Article 49 of the General Administrative Code (hereinafter referred to as the GAC), a public agency is obliged to prepare reports on public information issuance and submit them to the Parliament and the Presidentonce a year on December 10 of each year. The content of the GAC is defined under Article 49. It should reflect the number of public information requests, the number of decisions concerning the satisfaction or refusal to requests, the identity of the person who is a decision-maker and the information on the legal acts applicable by agencies during decision-making process, also the data on information processing and issuance, appeal expenses for denial and court penalties.

Article 49 of General Administrative Code of Georgia. Provision of Report.

On every December 10 Public Institution is liable to present report to the President and Parliament of Georgia:

- **a)** Information on number of requests of public information and amendments to public information received by the Public Institution and number of desicions on replies refusal;
- **b)** Information on number of decisions on requests satisfaction or refusal, name of decision making person, also decisions on closing of Corporate Public Institution's private session;
- c)Information on public data bases;
- **d)** Information on number of violations of this Code terms commit by State employees and on disciplinary punishment of authorised persons;
- **e)**Information on legal acts, which are adhered by the Public Institution for refusal of provision of public information or for decision-making of Corporate Public Institution private sessions closing;
- f)Information on appeals of desicions on refusal of provision of public information;
- g) Information on costs related to the processing and provision of public information by public institutions, also costs related to the appeal of the of desicions on refusal of provision of public information or decisions on closing of Corporate Public Institution's private session, among them on amounts paid in favour of each of the parties.

The submission of the report envisaged under Article 49 of the GAC makes it possible and easier to control access to public information not only from the side of government (Parliament and the

President), but from the side of society as well. "Institute for Development of Freedom of Information" in view of fulfilling the study of requirements in compliance with Article 49 within the project, requested reports of December 10 sent by the administrative authorities for 2009, 2010 and 2011 years fro 9 target public agencies (Ministry of Justice, the Government of Ajara and the Ministries of Autonomous Republic of Ajara, Competitionand State Procurement Agency, Chamber of Control, the Public Service Bureau). Unfortunately, this information was not received from the Competition and State Procurement Agency.

Government of the Autonomous Republic of Ajara

A number of decisions concerning the satisfaction or denial to requests are given in reports prepared by the Office of the Government of Autonomous Republic of Ajara and submitted to the President and the Parliament in compliance with Article 49 of the GAC. The identity of the person responsible for the public information issuance is included as well. There are legislative acts, which are applied by Ajara while making decisions on disclosing information or restricting access to data. According to the report, the Government of Autonomous Republic of Ajara satisfied all requests of information issuance except one in 2009-2011. The letter doesn't reflect the costs for information processing and issuance; there is no information on public databases in the report as well.

The letter of the Government of Autonomous Republic of Ajara makes clear that for the whole period of three reporting years there has been no requests for amendments in public information, no violations of the GAC's requirements, no cases of imposition of disciplinary penalties on responsible persons and not a single fact of personal information transmission to others.

Conclusion

It turns out as a result of the analysis that majority of public agencies observe with less consideration the requirements of Article 49 of the GAC while preparing reports of December 10. It can be said that each agency has its own standard for report creation. The reports submitted by by one and the same public agency for three years are similar. Certain points with standard answers are selected.

Only two points out of 7 envisaged under Article 49 of the GAC are reflected in all reports studied by the Institute - number of issuance concerning public information requests and filing of the requests concerning the requirements of the amendment to the public information.

The comparison of reports of 2009-2011 years showed that mainly the quantitative data of requested information are changed from year to year only and the existing defects are not going to

be corrected. The data reflected in thereports are not complete in most cases, do not correspond to the requirements of the GAC and therefore do not exactly reflect the real situation regarding freedom of information.

There is an impression that the information submission by public agencies has a formal character and the provision of complete information to superior organs is not carried out. Unfortunately, the controlling authorities pay less attention to this issue because neither the President's nor the the parliament's administration reacts against incompletely prepared reports, the issues are not studied and arranged in compliance with the law.

We think that the main factor causing the problem is the lack ofstandardized form for a report. The way out of the problem may be the publication of legal act approving such form by senior public officials.

Recommendation:

To be approved the Report Form for December 10 by senior officials of public agencies on the basis of normative administrative-legal act.

Report Form Established in Compliance with Article 49 of the General Administrative Code of Georgia on Information Access Provision

| To the President of Georgia /To the Chairman of the Parliament of Georgia | | | | |
|---|--|--|--|--|
| Mr /Ms | | | | |
| Name of a Public Agency | | | | |

a. Data about the satisfaction of public information requests

| Total number of public information requests | Number of satisfied requests | A public servant responsible for decision-making (Name, surname, position) | Costs for information processing and issuance |
|---|------------------------------------|--|---|
| | | | |

b. Data about the refusal of public information requests

| Number of not-satisfied requests | Basis for refusal (Relevant Legal Acts) | A public servant responsible for decision-making (Name, surname, position) | Appeal Related Costs | Amount imposed by acourt in favor of a claimant |
|--|--|--|----------------------------|---|
| | | | | |

c. Data about Amendments in Public Information

| Number of requests on | Public servant responsible for |
|----------------------------------|--------------------------------|
| amendments in public information | decision-making |
| | (Name, surname, position) |
| | |
| | |
| | |
| | |

d. Data about Public Databases

| List of Public Databases | Description of Public Databases |
|--------------------------|---------------------------------|
| | |
| | |
| | |
| | |

e. Data about the decisions on collegial meeting closing of a public agency

| Number of decisions on collegial | Basis for meeting | Appeal related costs | Amount imposed by |
|----------------------------------|------------------------|----------------------|------------------------|
| meeting closing | closing–relevant legal | | acourt |
| | acts | | in favor of a claimant |
| | | | |
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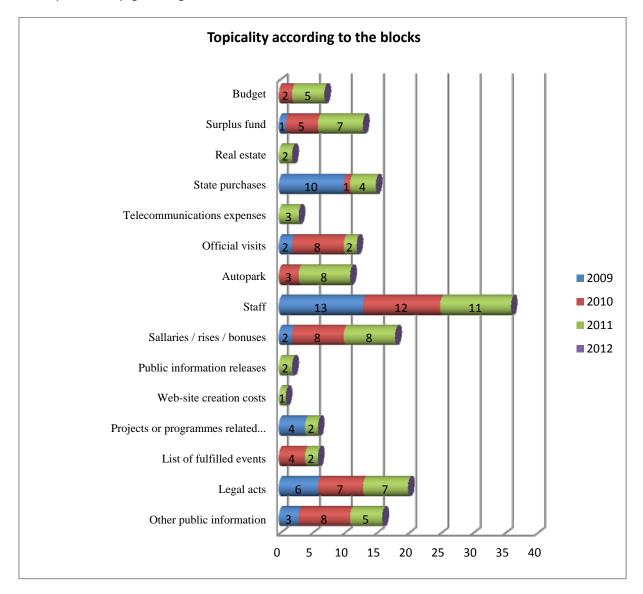
| f. | Data about the number of violations of the GAC's requirements by public servants and disciplinary punishment against responsible |
|----|--|
| | persons |

| Number of violations of the GAC's requirements by public servants | Number of disciplinary punishment against responsible persons |
|---|---|
| | |
| | |
| | |

Signature: Date:

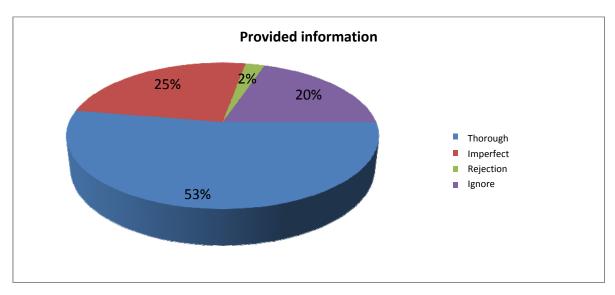
Office of the Government of Autonomous Republic of Ajara-Public Information Requests 2009-2011

The Government of Autonomous Republic of Ajara was appealed with the public information request in relation to 168 issues during 2009-2011 years. The actuality of issues was dynamically growing since 2009.



Thematically the most actual issue is linked to the staff schedule, then the requested information onlegal acts, wages, salaries and bonuses, public procurement, reserve funds and trips.

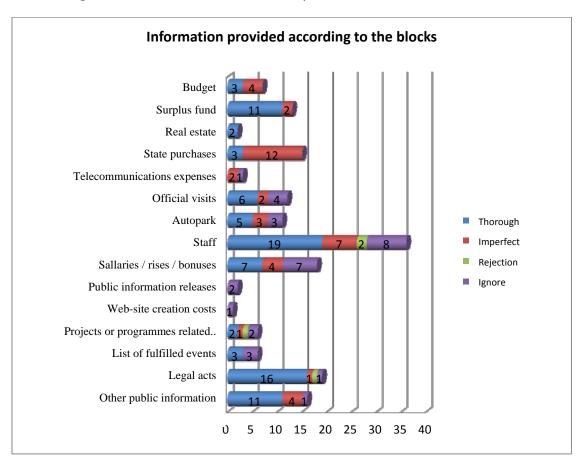
According to the content of the responses, complete information was disclosed only in 53% of cases. One fourth of the cases were incomplete answers (total 42 issues), no response was found in 20% of cases, and in 4 cases the applications were not be satisfied (2% of cases).



The main reasons for incomplete responses were as followed:

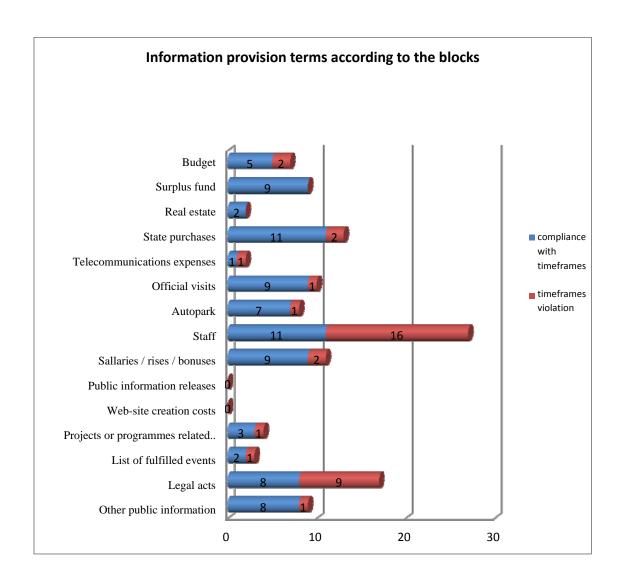
- A detailed budget balance was not provided, redirection to<u>www.matsne.gov.ge</u> and official publishing organs (newspaper "Ajara", "Sakanonmdeblo Matsne")frequentlyhappened;
- In case of state purchases the redirection was made to the web-site of State ProcurementAgencywww.procurement.gov.ge;
- There are cases when information is not granted citing that the requested information is not protected by the government office, but at the same time is not redirected to relevant public agencies. For example, regardingthe requested information of subunits it is said that the agency shall issue only this information, which is protected with them, and the information is not stored with them.
- In the case of telecommunication expenses, there wasn't included information on costs of local, international and mobile phone calls;
- With respect to the costs of telephone calls, only the full amount defined by the budget was provided;
- With respect to the travel expenses, only the full amount defined by the budget was provided;

- With respect to the fuel expenses, only the full amount defined by the budget was provided;
- In case of functions of structural units in charge of Press and Public Relations the acts, which define these functions are not specified;
- Number of members of advisory council was not supplied in 2009;
- In response to the request of the staff selection process it was stated that employees are selected in compliance with the law, although the relevant legal principles were not specified;
- Employee bonuses were given in the manner provided by law, and not the actual costs;
- It was said in the projects implemented for improving the situation of families left homeless due to natural disasters that a number of measures were implemented by the governmental authorities of Autonomous Republic of Ajara, although the relevant information was not specified. In order to get information on specific activities, the interested person is redirected to the Ministry of Labour, Health and Social Care;



The office of the Government of Autonomous Republic of Ajararefused to disclose the public information only in a few cases, mainly due to the data in the documents containing personal information.

It should be noted that 20% of requestswere ignored by the Government of Autonomous Republic of Ajara. The biggest unanswered question was related to the number of employees and the list of salaries, bonuses and premiums (including salaries, bonuses and premiums of officials) as well as to the information on the costs ofphone calls, business trip of officials including their travel expenses, car service costs, expenses related to the creation of information registry and web-site, data related to implemented activities, legal actsandother public information (e.g. recognition of the territory as pastures).



As for the terms observation, 70% of the answers were provided within 10 days in compliance with the General Administrative Code, and 30% -with violation. The most common violation of the terms in view of its content took place during the issuance of public information about staff and legal acts.

Registry of Public Information Requests: The Government of Autonomous Republic of Ajara

| The Government of Autonomous Republic of Ajara | | |
|--|--|--|
| Category | Subcategory | Comment |
| of requested | of requested | |
| information | information | |
| 1. Budget | 1.1. Detailed information on the spending of budget allocations | Not supplied the detailed balance of the budget. |
| | 1.2. Law of the Autonomous Republic of Ajara on the Republican Budget of 2010 ofthe Autonomous Republic of Ajara. 1.3. Detailed budget of 2009 and 2010 of the Government of Autonomous Republic of Ajara(including the apparatus). | |
| | 1.4. What is the sum allocated from the budget of the government of Ajara A/R for the purposes of financing TV channel "Ajara Television" for the years of 2010-2011. And what amount of money will be planned to allocate for the year of 2012 if applicable. | Redirecting to www. Matsne.gov.ge. |
| | 1.5. Budget of 2011 (the last edition) both in printed and electronic form 1.6. Budget of 2012 if approved or its project. | Redirecting to www. Matsne.gov.ge. |

| | 1.7. Detailed estimate from 2005 to October 2011 of the funds allocated from the state budget for keeping the office of the Chairman of the Government of Ajara A/R. | There is a reference to the laws on budget in the response that have been published in the official publications (newspaper Ajara, Sakanonmdeblo Matsne). |
|----------------|---|---|
| 2Reserve Funds | 2.1. Information about the amounts allocated fora public agency. 2.2.Copy of relevant legal act in case of allocated amounts. | |
| | 2.3.Whether the money allocated or not from the reserve fund for the rehabilitation of roads in 2007-2008. If allocated, copies of the relevant order. | |
| | funds of Ajara in 2010. 2.5. Which activities were financed from the reserve funds in 2010 (till August 4). | |
| | 2.6.Is the distribution of sum as compensation for the families affected by the disaster is planned. If so, how manyfamilies are planned to get compensation, how much compensation will be issued and when the monetary aid is to be given to disasteraffected families. | The response says that the reserve funds are established for unforseen expenses and the legislation doesn't envisage the pre-planning of money allocation from the reserve funds. |
| | 2.7. How much was the reserve funds of Ajara A/R in 2009. 2.8. Which activities were financed from the reserve funds during 2009 year and concretely what amounts were allocated for these activities. | |

| | 2.9.Amounts allocated for disaster-affected families from | Information is provided in the appendix, but it doesn't seem all questions are answered or not. |
|--------------------|--|---|
| | the reserve funds of government envisaged under the budget of AjaraA/R for2011 provided by the Government till 25 August of 2011, a list of families with the criteria based on which were chosen the mentioned families and was made a decision to assist them. | doesn't seem an questions are answered of not. |
| | 2.10. Amounts allocated from the reserve funds envisaged under the budget of 2011 of Ajara A/R and their purposefulness till 18 July of 2011. | |
| | 2.11. Amounts allocated from the reserve funds of Ajara budget in 2010 and their purposefulness(in the form of e-mail, DVD). | Aim is not specified, the purpose of the reserve funds is provided. |
| | 2.12. A brief summary of the decision-making procedures for money allocation from the reserve funds of Ajara A/R (in the form of e-mail, DVD). | Definition of reserve funds is provided according to the legislation. |
| | 2.13. Amount of reserve funds envisaged under Ajara budget of 2011 (in the form of e-mail, DVD). | |
| 3. Real Estate | 3.1. A list of real estate on the balance of a public agency. 3.2.Market value of real estate on | |
| 4. State Purchases | 4.1.A detailed list of implemented state purchases (advertized tenders, contests and other state purchases). | Redirecting to the web-site www.procurement.gov.ge |
| | 4.2. Amount of money spent on each purchase. | Redirecting to the web-site www.procurement.gov.ge |
| | 4.3. Plans of purchases from 2005 till October of 2011. | Redirecting to the web-site of the State Purchases Agency. |

| 4.4. Legal and economic grounds for implementingcertain state purchase of the apparatus of Government of Ajara A/R in 2007-2009 through negotiations with one person. | Information on only legal basis | is provided. |
|--|--|---|
| 4.5. Legal and economic grounds for implementingcertain state purchase of the subordinate agencies of Government of Ajara A/R apparatus in 2007-2009 through negotiations with one person. | Redirecting in case of request on subunits of the government Refusal to resent requests concerning the information provision on subunits, because it says that the agency is obliged to provide the information which is kept with it and this information is not stored with it. | After the rejection of providing information on subunits of Government of Ajara A/R, the same information was again requested, which was refused as well. |
| 4.6. Agreements concluded on the state purchases performance by the office ofGovernment of Ajara A/R through negotiations with one person in 2007-2009. | Requested only in cases when announce the tender, and the performed through negotiation Information is in the annex, where the same is the | ourchase was as with one person |
| 4.7. Agreements concluded on the state purchases performance by the subunits of Government of Ajara A/R office through negotiations with one person in 2007-2009. | Redirecting in case of request on subunits of the government Refusal to resent requests concerning the information provision on subunits, because it says that the agency is obliged to provide the information which is kept with it and this information is not stored with it. | After the rejection of providing information on subunits of Government of Ajara A/R, the same information was again requested, which was refused as well. |
| 4.8. Registry of the winner companies in negotiations with one person of the office of Government of Ajara A/R in 2007-2009 for the last three years according to the volume and work performed. | Registry is not provided, though it is written that such purchase happened only once in the office of the government. Redirecting in case of request on subunits of the government. | Requested only in cases when there was the need to announce the tender, and the purchase was performed through negotiations with one person. |

| | 4.9. Registry of the winner companies in negotiations with one person of the office of Government of Ajara A/R in 2007-2009 for the last three years according to the volume and work performed. | Redirecting in case of request on subunits of the government. Refusal to resent requests concerning the information provision on subunits, because it says that the agency is obliged to provide the information which is kept with it and this information is not stored with it. After the rejection of providing information on subunits of Ajara Government, the same information was again requested, which was refused as well. |
|--------------------------------|--|---|
| | 4.10. A copy of the letter of the Chairman of the Government. | <u>'</u> |
| | 4.11. Information about legal entities and/or individual entrepreneurs who became winnersof stat purchases organized by the Government of Ajara A/R, per each case: 1) what goods, services or construction work has been purchased; and 2) amounts of this agreement. | |
| | 4.12. Copies of all agreements concluded between the Government of Ajara A/R and LLC "MPV" in view of performing state purchases from January 1, 2004 till October 24, 2011. | |
| 5. Telecommunications Expenses | 5.1. Information on telecommunications costs for phone calls of officials (calls to mobile operators, international and local calls). | |
| | 5.2. Costs of phone calls of staff(calls to mobile operators, international and local calls). | Total amount envisaged only under the budget is provided. |
| 6. Business trips | 6.1. Information on travel expenses incurred on official and working visits of officials inside and outside the country and country (separately). | Total travel expenses of the office are provided, not indicated travel costs inside and outside the country. |

| | 6.2. Staff travels expenses. | Total amount envisaged only under the budget is provided. |
|-------------|--|--|
| | 6.3. Information about official (planned and not planned) visits of the Chairman of Government of Ajara A/R in 2008 (when, which country, with whom and for what purposes were held the meetings). | |
| | 6.4. Amounts from the budget spent for organising official (planned and not planned) visits of the Chairman of Government of Ajara A/R in 2008. | |
| | 6.5. Amounts allocated for business trips from 2008 till July 9, 2010 according to years. | |
| | 6.6. Who was on business trip, where and for what purposes from 2008 till July 9, 2010. | |
| | 6.7. What amounts were allocated from the state budgetfor employees' business trips in 2008-2009. | |
| | 6.8. Which public servant benefited by business trip and in which country in 2008-2009. | |
| | 6.9. Place and time of a business trip in 2008-2009 (Destination—was added in the resent letter and complaint). | The administrative complaint was sent after the unsatisfactory responsewas received to the second letter, where the issue was again requested. The reply reflects only the trips outside the country without specifying the purposes. It says about the result that this information does not constitute a document and / or received, analyzed and created information, and cannot br issued. |
| 7. Car Park | 7.1. A list of cars registered on officials. | |
| | 7.2. Personal distribution of cars among officials. | A list of registered cars is provided and it is said that two of them serve officials but which ones exactly are not specified. |
| | 7.3. Actual fuel consumption of officials. | |

| | 7.4. Type of fuel consumed by officials. 7.5. Actual full costs of fuel consumption by system employees. 7.6. Amounts spent from the budget on auto services (repairs, depreciation) of officials. 7.7. Amounts spent from the budget on auto services (repairs, depreciation) of the whole system. 7.8. A list of vehicles used by the Office of Government (identification code, year, car brend) from2004 till June 18, 2010. 7.9. Personal distribution of vehicles used by the office of government from2004 till June 18, 2010—identity and position of the persons to whom are attached the vehicles registered | |
|----------|---|--|
| 8. Staff | on the balance of the Government Office. 7.10. Funding sourcesfor eachpurchased vehicle of the government apparatus and each vehicle in use (what was a purchase price, when it was bought; when and who purchased it, and when and by whom it was transmitted to the Office of Government from2004 till June 18, 2010. 7.11. Fuel consumption expenses of employees. | Full amount envisaged only under the budget is provided. |
| o. Staii | employed. | |

| 8.2 The number of employees of the Office of Government of Ajara A/R with the indication of their positions. | Information on the number of employees and their salaries and bonuses are requested together by months. The answer shows that the information on salaries and bonuses are given (it should be in the Annex), but there is no indication to the number of employees. It may be seen in the Appendix; however, given the letter at our disposal, we cannot say it. |
|--|--|
| 8.3. Name, surname, contact requisites of a person responsible for public information provision. | |
| 8.4. What is the position of a citizen who works (or worked) in the Government of Ajara A/R. | |
| 8.5Autobiography (CV) | It includes personal information according to the GAC and the information was not provided. |
| 8.6 If there is/are structural unit/units providing press and public communications. | |
| 8.7 If any, the name and act (title, issuing authority, date of publication and number) of the structural unit / units on the basis of which it exists. | |
| 8.8 If any, the place of such unit/units in the structure of apublic agency. What's its formindependent or structural subordination (of which). | |
| 8.9 Structural unit responsible for press and public communications is or isn't subject to internal structural division;In this case, nomination of internal structural units. | |
| | the Office of Government of Ajara A/R with the indication of their positions. 8.3. Name, surname, contact requisites of a person responsible for public information provision. 8.4. What is the position of a citizen who works (or worked) in the Government of Ajara A/R. 8.5Autobiography (CV) 8.6 If there is/are structural unit/units providing press and public communications. 8.7 If any, the name and act (title, issuing authority, date of publication and number) of the structural unit / units on the basis of which it exists. 8.8 If any, the place of such unit/units in the structure ofa public agency. What's its form- independent or structural subordination (of which). 8.9 Structural unit responsible for press and public communications is or isn't subject to internal structural division;In this case, nomination |

| 8.10 A list of functions of structural unit/units responsible for press and public communications. If mentioned unit is subject to internal structural division, the functions of each internal unit; Also acts specifying mentioned functions (the title of the act, publishing organ, publication date and number). | No reference to the acts that specify the functions. |
|---|---|
| 8.11Isthe obligation to provide public information envisaged under the GAC of Georgia included into the functions of the unit; in case of a negative response, which unit includes this function. | |
| 8.12 Names, surnames, positions and contact phone numbers of persons responsible for press and public communications. If there is no special unit, then which unit comprises these functions; and a list of units by functions ifthese functions are distributed between several units. | |
| 8.13 Demographic data of public employees of theGovernment of Ajara A/R (name, surname, date of birth, education, position etc). | The reply says that some of the information requested includes personal data, which is a personal secret and is protected from public disclosure. Such a response may be considered as incomplete, because only some of the information containes personal data, and, for example, a list of public officials could have been issued. |
| 8.14 A list of Office staff of the Government of Ajara A/R (names and surnames) in 2008. | |
| 8.17 A copy of the Order about the appointment of the Chairman of the Advisory Council under the Head of Ajara Government. | This request was ignored in the first response to the letter. The information was provided after the appeal. |

| 8.18 How many members has the Advisory Council presently and during 2009 year. 8.19 A list of Office staff of the Government of Ajara A/R. 8.20 A list of Office staff members of the Government of Ajara A/R according to their positions. | |
|---|---|
| 8.21 Contact information, office and corporate phone numbers including mobile numbers of Office staff members of the Government of Ajara A/R. | The staff contact informationis not delivered in response to the letter. Only work numbers of Media Relations Division and the Analysis Division (chancellery) are provided. Then the administrative complaint was sent, which was responded by disclosing corporate mobile phone numbers-877 connected to Geocell, but not office phone numbers. |
| 8.22 A list of subunits of Ajara Government, addresses and names management personnel. | The addresses of subunits were not included in the first response to the letter, which was again requested. Second response provides the addresses. |
| 8.23 Number of staff employeed in the Office of AjaraGovernment. | |
| 8.24 Names, surnames and contact information (corporative phone number with indication of identity) of all persons working in the Office of the Head of Government of Ajara A/R. | No reference in the letter that such information was provided. Though, the response to the letter has an Appendix (we lack it) and probably, this Appedix includes this information. |
| 8.25 How are employees selected. Detailed information about theselection procedures conducted – the names of participants and winners, competition conditions. | It is said in the response that the employees are selected in compliance with the procedure established under the legislation. Without concrete details. |
| 8.26 How many new employees are hired, fired and how many are resigned voluntarily from 2005 till october of 2011; the names and contact information of these persons. | |

| | 8.27 Information about Heads | |
|------------------|--|--|
| | and Deputy Heads of the | |
| | Government Office of Ajara A/R | |
| | from May 6 of 2004 till 2011; | |
| | their names, surnames and | |
| | hiring-firing dates. | |
| | 8.28 How many non- | |
| | entrepreneurial non-commercial | |
| | legal entity is founded by the | |
| | Government of Ajara A/R. | |
| | 8.29 A list of non- | |
| | entrepreneurial non-commercial | |
| | legal entities founded by the | |
| | Government of Ajara A/R | |
| | including names of directors, | |
| | addresses, telephones and web- | |
| | site addresses. | |
| | 8.30 Charters of all non- | |
| | entrepreneurial non-commercial | |
| | legal entities founded by the | |
| | Government of Ajara A/R. | |
| | 8.31 The total number of | |
| | freelance staff employed. | |
| | | |
| 9. Salaries/ | 9.1. The Number of salaries | |
| Bonuses/Premiums | issued to officials. | |
| | 9.2. The number of bonuses | |
| | issued to officials. | |
| | 9.3. The number of salaries issued | |
| | to the whole system. | |
| | | |
| | O 4 The number of henvises issued | |
| | 9.4 The number of bonuses issued | |
| | 9.4 The number of bonuses issued to the whole system. | |
| | to the whole system. 9.5 The number of premiums | |
| | to the whole system. | |
| | to the whole system. 9.5 The number of premiums | |
| | to the whole system. 9.5 The number of premiums issued to officials. | |
| | to the whole system. 9.5 The number of premiums issued to officials. 9.6. The number of premiums | |
| | 9.5 The number of premiums issued to officials. 9.6. The number of premiums accrued to employees of the | |

| 9.7 Personnel list (names of employees) of monthly salaries. | There is a reference to the legal act, which determines the monthly salary of a civil servant. No information is provided about specific individuals, the information contain personal data and can not be disclosed (although there is no evidence that this is thereasonfor not issuance the information). |
|---|---|
| 9.8. Personnel list (names of employees) of monthly salaries. | The response says that the premium is granted once in quarter at amount of 100 % of the salary. The reply stated that the award is issued quarterly salary of 100% - the amount. No information is provided about specific individuals, the information contain personal data and can not be disclosed (although there is no evidence that this is thereason for not issuance the information). |
| 9.9. Amounts of salaries issued to each employee (staff, freelance, special agreement) of the Office of Governemt of Ajara A/R by months from January 1, 2010 till August 18. | It is said that the issuance happens once per quarter at amount of single salary according to the legislation. However, there is no information whether the bonuses were granted or not in reality. |
| 9.10. Amounts of premiums issued to each employee (staff, freelance, spec. agreement) of the Office of Governemt of Ajara A/R by months from January 1, 2010 till August 18. | |
| 9.11. What are reimbursements and monthly expenses of the Chairman and members of the Advisory Council under the Head of Government of Ajara A/R. | |
| 9.12. What amounts were envisaged for the premium fund and bonuses from 2008 to July 9, 2010 by years. | |
| 9.13. Who received premium and when, at what amount and on what basis from 2008 to July 9, 2010. | The answers may be included in the appendix (which we lack), though the letter doesn't reflect it. |

| 10. Public Information | 9.14. Reimbursements of the Government of Ajara A/R and its Office staff according to years and the amount envisaged per each position in 2009-2010. 9.15. What is monthly salary of each member of Office staff of the Head of Governemt of Ajara A/R. 9.16. Premium of each Office staff memberof the Head of Governemt of Ajara A/R. 10.1. A list of administrative-legal acts, which include the | Redirecting to the President's Order. Also, the full amount envisaged as reimbursements for the Office of Government in 2011 according to the budget law is provided. The regulation established under the legislation is provided and not the real expenses. |
|--|---|--|
| Provision Requisites and Public Information Registry | acts, which include the satisfactory responses to public information provision or refusal to it with reference to requisites(without the copies to documents). 10.2. Public Registry copy or/and e-version of public information. | |
| 11. Web-site Creation Expenses | 11.1. Public information about expenses related to the creation of official web-site of a public agency (if any). | |
| 12. Information Related to Projects and Programs | 12.1. A list of implemented projects (social, target, research, scientific, educational, directed to the development of certain field etc). 12.2. Amounts spent on each project. | |

| | 12.3 Whether the commission was set up or not in the Autonomous Republicof Ajara on the basis of Resolution #111 of the Georgian Government dated 07 July 2005. | The reply states that the creation of the Commission by Ajara Government is not envisaged under the resolution; and the alternations of the authorized body are the local self-government bodies that do not exist after the adoption of the new law "On the Local Government". The existing legislation does not provide the right to land sequence for the Government of Autonomous Republic of Ajara and the local government. Italso says that the issue is under study for the purposes of its legal settlement. |
|--|---|---|
| | 12.4. Whether the Government of Ajara A/R has its project for improvement of the situation of families left homeless due to natural disastersor not. | It is said that Ajara authorities implemented a number of measures, but the Ajara apparatus is not specified. For information on the specific activities the applicant is redirected to the Ministry of Labour, Health and Social Care of Ajara A/R. |
| | 12.5. The projects of target programsto be implemented by the Government of Ajara A/Rthis year. | |
| | 12.6. The construction-rehabilitation works implemented by Government of Ajara A/R in nine residential houses and kindergarten in Gori | |
| 13. AList of Implemented Activities and Estimate | 13.1. A list of implemented activities (advertising, cultural, educational, scientific, social etc). 13.2. Amounts spent on each activity. | |
| | 13.3. What amount was spent on current new year activity by the Government of Ajara A/R. Copies of documents reflecting the estimate of this activities (from December 31, 2009 to January 15, 2010). | |
| | 13.4.Funding sources for ongoing activities and the copies of relevantdocumentation. | |

| | 13.5. How much money has been spent by theGovernment of Ajara A/Ron New Year video clips, which were showed on national television (Imedi,Rustavi 2) in the form of advertisement from December 20, 2009 13.6. New Year video clips prepared by theGovernment of Ajara A/R, which were showed on national television (Imedi,Rustavi 2) in the form of advertisement from December 20, 2009; Source of funding | |
|----------------|---|--|
| 14. Legal Acts | 14.1. Decree#13 of the Government of Ajara A/R dated January 29, 2008. 14.2. If there is any administrative act by the Government of Ajara A/R concerning the announcement of lands of v. Satskhovria as pastures. | The answer is given in the Appendix, which we lack. The same information was once again requested by the same person (since the date was incorrectly stated in the first answer). The second reply states that there have notbeen received any administrative act, the definition of an administrative actis given and there is also an indication that the announcement of lands as pastures is not included in the authority of Ajara Government. |
| | 14.3. Decree # 59 the of Government of Ajara A/R dated December 26, 2008 on the creation of sub-department of Government of Ajara A/R - the Management Department of Roads and MeliorationSystemsand the approval of its regulations. | |
| | 14.4. The copies of legal and financial documents, reflecting the construction – rehabilitation works implemented by the Government of Ajara A/Rin Gori, #3, #4, #5 Khakhutashvili Street. | |

| 14.5. The copies of legal and financial documents, reflecting the relations with the inhabitants of repaired houses within the framework of the construction – rehabilitation works implemented by the Government of Ajara A/Rin Gori. | The information is given in the appendix, but the apparatus failed to provide it. |
|--|---|
| 14.6. The Decrees approved by the Government of Ajara A/R from 2004 till now (recorded on DVD). | |
| 14.7. All kinds of documents (regulations, documents developed by the Commission, recommendations, etc.) of the Commission studying the Status of Television and Radio Broadcasting of the Government of Ajara A/R. | |
| 14.8. Administrative and legal acts (regulations, instructions etc.) adopted by the Government of Ajara A/R (adopted by the Ministry of Financeof Georgia) on Property Privatization of the property of AjaraAutonomous Republic and the local government unit of Ajara, which are applied bythe Government of Ajara A/R during the privatization prcess (with the exception of acts adopted by the Parliamentof Georgia). Copies of these acts. | Redirecting to the web-site of the Ministry of Finance and Economy of Ajara A/R |
| 14.9. The copy of the Order #156 dated October 27, 2009 of the Head of Government of Ajara. | |

| | 14.10. The regulation of Government of Ajara valid in | | |
|------------------|---|--|--|
| | 2006 with appropriate changes | | |
| | and amendments. | | |
| | 14.11. The Provision of | | |
| | Government of Ajara. | | |
| | | | |
| | 14.12 . Documents of the | | |
| | Government of Ajara A/R | | |
| | (proposals, recommendations, | | |
| | drafts, etc.) relating to the issue | | |
| | of changing status of Television | | |
| | and Radio Department of Ajara | | |
| | A/R (including incoming and | | |
| | outgoing correspondence of the | | |
| | Government of Ajara A/R on this matter since May 2004 to | | |
| | January 14, 2010). | | |
| | January 14, 2010). | | |
| | 14.13. Ajara Government's | | |
| | Decree # 12 dated February 6, | | |
| | 2007 relating to the union of | | |
| | scholl libraries and village | | |
| | libraries. The copy of this decree. | | |
| | 14.14 The contified convert the | | |
| | 14.14. The certified copy of the Decree #63 dated June 28, 2002 | | |
| | of the Council of Ministers of | | |
| | Ajara A/R, kept in the archive of | | |
| | the Government's apparatus. | | |
| | the dovernment supparatus. | | |
| | 14.15. The copies of all legal acts | | |
| | adopted by the Government of | | |
| | Ajara A/R relating to the | | |
| | foundation of Television and | | |
| | Radio Department of Ajara. | | |
| | 14.16. Legislative acts effective | | |
| | in Georgia (article, part) | | |
| | according to which Television | | |
| | and Radio Department of Ajara | | |
| | functions as of January 11, 2011. | | |
| | 14110010110 40 01 /411441 / 11, 2011. | | |
| 15. Other Public | 15.1. Which agency is the legal | | |
| Information | successor of the Council of | | |
| | Ministers of Ajara A/R. | | |
| | | | |

| 15.2. Which agency is the legal | |
|-----------------------------------|--|
| successor of the Supreme | |
| Council of Ajara A/R. | |
| | |
| 15.3. Whether the territory of | |
| village Satskhovria, Village | |
| Council of Tsoniari, District of | |
| Qeda, is recognised or not as | |
| pastures by theGovernment of | |
| Ajara A/R. | |
| | |
| 15.4. How many buildings or | |
| areas have been transferred by | |
| the Head of Ajara A/Rat a | |
| symbolic price after 2004. | |
| | |
| 15.5. The addresses, volumes and | Given the answer, the information should have been |
| price amounts of the objects | provided in full in the appendix. |
| transferred at a symbolic price. | |
| 1 | |
| 15.6. To whom were transferred | Given the answer, the information should have been |
| the mentioned objects/areas at a | provided in full in the appendix. |
| symbolic price, under what | |
| conditions and when. | |
| | |
| 15.7. Information about payables | It is said in the response that there is no debt. |
| and receivables of the | |
| Government of Ajara A/R, the | |
| time of debt origin and the | |
| reasons for its accumulation | |
| certified by the documents. | |
| certified by the documents. | |
| 15.8. Data about the public | |
| servants (including their | |
| positions) who are on vacation | |
| by May 5, 2010. | |
| by 141ay 5, 2010. | |
| 15.9. Vacation leave time and | |
| vacation time by May 5, 2010. | |
| , 2010. | |
| 15.10. Some employees of | |
| Officeof the Government of | |
| Ajara A/R enjoy a holiday from | |
| April 29, 2010 to May 3, 2010. | |
| How many employees benefit | |
| | |
| from both paid and not paid | |
| vacations (indicating their names | |
| and surnames). | |
| | |

| 15.11. A list of employees who are on paid and not paid vacations including their positions, vacation leave time and vacation time dates. | |
|---|--|
| 15.12. Which state agency is the successor or assignee of the former Ministry of State Security of Ajara A/R. | It is said that such information is not kept in the apparatus of Ajara Government. |
| 15.13. How many objects (movable and immovable) were alienated by the Chairman of the Government through direct sales. Statistical data according to years and months. | Redirecting to the web-site of the Ministry of Finance and Economy of Ajara A/R. |
| 15.14. The addresses of all transferred objects (movable and immovable). Alienation conditions and all documents (command, order, resolution). | Redirecting to the web-site of the Ministry of Finance and Economy of Ajara A/R. |
| 15.15. Information about the objects (movable and immovable) which were transferred to the Government of Ajara A/R by Batumi City Hall. | Redirecting to the web-site of the Ministry of Finance and Economy of Ajara A/R. |
| 15.16.The detailed information on the disposal, transfer or other use of movable / immovable objects transferred to the Government of Ajara A/R:for what purposes, how and in what form were usedtransmitted movable / immovable assets by the Government of Ajara A/R. | Redirecting to the web-site of the Ministry of Finance and Economy of Ajara A/R. |

Results of Focused Discussions

"The Institute for Development of Freedom of Information" held the focused discussion with the representatives of NGO and media within the project in view of implementing comprehensive survey. The discussion was aimed at the exchange of information and experience sharing pertaining to public information requests, the analysis of public information requesting practice from the target public institutions and the identification of the topics that are interesting and the most demanded information for the society.

Meetings were held in Batumi as well as in Tbilisi. Non-governmental organizations acting in Georgia, the internet media and the print media as well as studio monitor's journalists participated in them. They have a long-term practice ininformation requesting and are actively asking for public information from G3 partner institutions.

It turned out from the discussions that the practice of public information request from target institutions, namely the Ministry of Justice and the Chamber of Control is not homogenous, because the information often depends on the contents of the request. The Ministry of Justice always provides information in time and in the form of processed data, on the one hand but on the other hand, if the request relates to such "sensitive" topics, such as premiums or business trips, the process of getting information becomes difficult. The same can be said about the practice of requesting information from the Chamber of Control. Media representatives often appeal to the Chamber of Control requesting information through letters. In their opinion, it is desirable to locate a list of the establishments inspected by the Chamber of Controlon the web - site. This will allow the journalists to request specific documents of the agencies, which will speed up and simplify getting the information. Also, the web-site of public institutions should reflect the budget performance balance.

According to representatives of non-governmental organizations, it is easy to get information from the Procurement Agency; the information transparency quality of itsofficial web-site is high as well. However, the journalists still have to request in writing operative and annual reports on procurements filed by public agencies. The only recommendation from the participants of the discussion concerned the timely reflection of legislative changes on the web-site.

The journalists say it is easy to get information from the Bureau of the Public Service. However, the opinions of regional and central media representatives concerning the Government of Ajara A/R did not coincide with each other. The representatives of media in

Batumi say that itis often difficult to obtain complete information from the Government of Ajara A/R. Whereas, in opinion of the non-governmental organizations acting in Tbilisi as well as the media representatives working also in Tbilisi, the information is obtained from the Office of Government of Ajara A/R in compliance with the legislation.

As far as the topics of requested information concerned, the non-governmental organizations and media representatives are mostly interested intargeted expenditures of the state budget and financial information. They often ask for information about the reserve funds, procurement, staff, budget, salaries and bonuses, social programmes, projects, travel, communication and car park costs as well as other legal acts.

At the meetingthe representatives of non-governmental organizations and the media talked about the general problems that they face while requesting the information from public as well as court institutions. There are a lot of cases of violation of the terms of the Administrative Code. It takes ten days even to issue easy information by Public institutions. Sometimes the replies are inadequate and donot meet the specific requirements. Web-site redirection often occurs. All this once again points to the necessity of proactive publication of public information on official web-sites.

According to journalists and NGOs, a list of information that should be available and published on the web-sites of public agencies, is quite extensive and includes the following topics:

- 1. Programme budget performance balance;
- 2. Information on legislative changes (The Procurement Agency);
- 3. Alist of institutions inspected by the Chamber of Control;
- 4. Agreements concluded with one entity;
- 5. Agreements concluded on elienated property by auction;
- 6. Agreements on privatization of large facilities;
- 7. The identities of shareholders with voting rights in joint stock companies;
- 8. Information about subcontractors in case of negotiation with one person;
- 9. International agreements concluded by the Georgian side;
- 10. Presidential decrees and orders;
- 11. Information relating to the expenditure of budget funds by Non-profit legal entities;

The media representatives think that the government sessions must be open tothem.

Recommendations

Statistical and content analysis of public information requested and issued by 9 target public institutions (Ajara Government,the Ministry of Finance and Economy of Ajara A/R, the Ministry of Agriculture of Ajara A/R, the Ministry of Labor, Health and Social Care of Ajara A/R, the Ministry of Education, Culture and Sport of Ajara A/R, the Ministry of Justice of Georgia, the Chamber of Control of Georgia, the Civil Service Bureau, Competition and StateProcurement Agency) during the years of 2009, 2010, 2011 and in some cases of 2012 has revealed the following key issues that mostly interest the society based on which these recommendations have been developed for the mentioned public institutions. Since the liability determined under Chapter 3 of the General Administrative Code of Georgia is equally required from all active administrative bodies, the following general recommendations that are based on revealed common trends as a result of detailed analysis of the activities of mentioned nine public establishments, are represented below and they equally concern to all these institutions. Moreover, it is possible to spread the recommendations on such public institutions, which are not included in the target group survey.

Proactive Publication of Public Information

It should be noted that between nine institutions analyzed within the framework of the survey, the Ministry of Finance of Ajara A/R is the only one with the indicator of only 18% for the completelyissued public information in 2009-2011. In five cases the percentage of complete responses is especially high - 87% -98%. Although this data is promising, we must keep in mind that each individual request for a reply, especially timely response needs the consumption of human, financial and time resources. For example, the share of information issued by the Bureau of Civil Service in accordance with the terms amounts to 45% - while the Ministry of Finance of AjaraA/R did not reply to any request in compliance with the terms. It is true that there are concrete persons responsible for public information issuance in public institutions, but the internal bureaucracy, registration of the incoming and outgoing letters, obtaining the necessary information and finally, the process of respondingis often time-consuming to more than one day, and requires the involvement of more than one person. For clarity, the Civil Service Bureau in 2009 had lost only 60 working days to respond to the needs of the property declarations and during three months - September, October and November - almost every day hadto work on public information demands concerning this matter. In addition, only a number of unique days are counted- e.g. if a request was made on September7and was answered on September 9, and the second one

came on September 8 and was responded on September 9, the days that have been covered (September 8 and 9), only once were counted, but in reality these days are more workloaded. If we simply sum the days spent on all requests separately (without taking into account calendar days), this figurewillincrease twice or three times, since the cases when more than one request was to be responded are quite often.

| September 2009 | | | | | | | |
|----------------|-----|-----|-----|-----|-----|-----|---|
| Mon | Tue | Wed | Thu | Fri | Sat | Sun | Days spent on processing the requests relating to property declarations |
| | 1 | 2 | 3 | 4 | 5 | 6 | 0 |
| 7 | 8 | 9 | 10 | 11 | 12 | 13 | 4 |
| 14 | 15 | 16 | 17 | 18 | 19 | 20 | 5 |
| 21 | 22 | 23 | 24 | 25 | 26 | 27 | 5 |
| 28 | 29 | 30 | | | | | 3 |
| | | | | | 17 | | |

| | | | D | | | | | |
|-----|----|-----|-----|-----|-----|-----|-----|---|
| Mon | | Tue | Wed | Thu | Fri | Sat | Sun | Days spent on processing the requests relating to property declarations |
| | | | | 1 | 2 | 3 | 4 | 2 |
| | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 5 |
| | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 3 |
| | 19 | 20 | 21 | 22 | 23 | 24 | 25 | 2 |
| | 26 | 27 | 28 | 29 | 30 | 31 | | 4 |
| | | | | | • | | | 16 |

| | | Days spent on processing | | | | | |
|-----|-----|--------------------------|-----|-----|-----|-----|--|
| Mon | Tue | Wed | Thu | Fri | Sat | Sun | the requests relating to property declarations |
| | | | | | | 1 | 0 |
| 2 | 3 | 4 | 5 | 6 | 7 | 8 | 2 |
| 9 | 10 | 11 | 12 | 13 | 14 | 15 | 5 |
| 16 | 17 | 18 | 19 | 20 | 21 | 22 | 5 |
| 23 | 24 | 25 | 26 | 27 | 28 | 29 | 5 |
| 30 | | | | | | | 1 |
| | | | | | | | 18 |

| Man | Tue | Days spent on processing the requests relating to property | | | | | |
|-----|-----|--|-----|-----|-----|-----|--------------|
| Mon | Tue | Wed | Thu | Fri | Sat | Sun | declarations |
| | 1 | 2 | 3 | 4 | 5 | 6 | 2 |
| 7 | 8 | 9 | 10 | 11 | 12 | 13 | 1 |
| 14 | 15 | 16 | 17 | 18 | 19 | 20 | 1 |
| 21 | 22 | 23 | 24 | 25 | 26 | 27 | 0 |
| 28 | 29 | 30 | 31 | | | | 0 |
| | | | | | | | 4 |

Sum 55

Since 2010, when the Civil Service Bureau moved to the electronic system of property declarations, the number of requested issues were reduced from 570 (in 2009) to 149. This is one of the best example of how a proactive publication of public information can simplify the work of public institutions.

Therefore, it is desirable if public institutions proactively make public the information which is potentially of great interest and importance for the society before the occurrence of such public information requests. As a result of detailed analysis conducted during the research, we can outline the key categories of information that are commonly asked and demanded in the practice of nine establishments.

- Financial Transparency and Accountability Mostly, the requested information refers to administrative costs of public institution, the acquisition of such knowledge is necessary to make people aware of the disposal of public resources. Such information generally includes the following categories, but not limited to these situations:
- o **Information on the budget**(budget performance balance, changes made in the budget, non-budget revenues, etc.);
- o **Information on reserve funds**(amounts allocated from the reserve funds, activities financed with the funds allocated, report on spending reserve funds, copies of relevant legal acts, etc.);
- o **Information on state procurement**(Procurement List, the amount of money spent on each purchase, procurement plans, information on legal persons and/or individual

entrepreneurs who are winners of the state purchases, copies of signed contracts, tenders of reports on contracts' performance concluded as a result of tenders, etc.);

- o **Information about telecommunication costs**(Information about telecommunication costs (money spent on telephone conversations of officials, the full system, procurement of phones, etc.);
- o **Information on travel expenses**(Information on official visits, amounts allocate for travel expenses according to years, etc);
- o **Information about autopark costs**(the number of vehicles included into the balance, purchase date, cost, funding source, form of purchase, a list of cars registered on officials / other public employees of administrationand personal distribution, factual fuel consumption, consumed fuel type, fuel monthly limit, amounts spent on car services from the budget, financing of each purchased vehicle, the source of origin of a car at disposal, etc.);
- o **Information on salaries, supplements and bonuses**(officials' salaries, supplements and bonuses, quarterly amounts spenton employees' salaries, bonuses and supplements, salaries of the staff units, amounts specified for the premium fund, and so on);
- o **Information about facilities owned by a public agency** (a list and price of real estate included into the balance, number of alienated objects, address, alienation conditions and documentation, information about the assets transferred at symbolic price, information about the disposal, alienation of transferred facilities, etc.);
- o **Information on receivables and payables** time of debt origin and causes for its accumulation with accompanying relevant documentation;
- o **Various expenses**(information on money spending for presents and official receptions, etc.).
- ➤ Information about a public agency the society is often interested in static information that is related to the activities of a public institution. Proactive allocation of such information on the web-site will avoid the unnecessary demands of standard issues, such as:
- o **Information on persons employed in a public agency**(the total number of staff and non-staff employees, a list of people according to their positions, the employees' contact details, information about staff selection rules and the competitions already held, information on paid vacations-the names of officials, vacation time, duration, compensation amounts and so on);

- o Information about structural units subordinated to a public agency (A list of structural units, LEPLs and NLEs, the status and responsibilities, relevant legal acts, which define the functions of structural units (act title, name of the issuing authority, the publication date and number), a list of subunits, addresses and names of officials, information about registered non-profit legal entities (quantities, a list of legal entities including the information on managers, addresses, phones and web-sites, etc);
- o It should be separately outlined, which structural unit includes **the commitment of public information issuance**established under the Law on General Administration of Georgia and the contact details of mentioned structural unit. The names and contact information of persons responsible for public information issuance.
- ➤ Information about the projects and activities of a public agency –the society is often interested in current and implemented projects and activities, which make it obvious the work of a public institution and disposal of state funds allocated for these activities. It is preferable if a public agency allocates the detailed information about the implemented, current and planned projects and activities on its official web-site. Particularly, the following information:
- o Information about the implemented, current and planned projects of a public agency(social, target, research, scientific, educational, aiming at developing this or that field, etc.,a list of projects, amounts of money spent on each project, the copies of documents elaborated within the framework of a project, information on project elaboration and its approval date, information about target projects subject to implementation during current year, information about current and planned projects, reports on implemented projects, the programme initiation date, etc.);
- o Information about the implemented, current and planned activities of a public agency(the implemented advertising, cultural, educational, scientific, social and other activities with the amount of money spent on each activity, event-related accounting documentation copies, current events, the copies of relevant documents reflecting the estimateof activities, funding sources for current activities, the copies of relevant documents, etc.).
- ➤ **Information about legal acts**—The society is often interested in official documentation of a public agency such as orders, provisions, decisions, legal and financial documents reflecting implemented activities, cooperation memorandums and the copies of other documents with legal importance.

- Renewable registry for public information requests—It is desirable if a public agency allocates a public information registry on its web-site providing information on incoming requests and outgoing responses along with a list of administrative-legal acts, which include the answer concerning public information satisfaction or refusal to do it as well asthe reference of requisites, etc. Publication of such information will reduce the number of many individual requirements for one issue and saves the resources of a public institution.
- ➤ Consultation questions Frequently Asked Questions Public agencies are often applied not only for public information requests, but with consultation questions as well, such as the instructions on signing a contract, etc. It should be noted that in many cases the public agency providescomplete answers to such questions. However, in order to savethe time spentby the public agency, human and financial resources, it is desirable to place such kind of information as FAQ(Frequently Asked Questions FAQ) on the web-site.

Avoidance of Incomplete Responses

The research has revealed that there is a large percentage of incomplete responses. For example, only 18% of the responses of the Ministry of Finance and Economyof AjaraA/R are fully consistent with the requested information. When a public agency does not fully respond to the requested information, it is considered to be incompleteeven if it is answered. Therefore, it is desirable if a public agency responds in full to a public information request, and in case of refusal appropriately substantiates it.

Besides,it is quite frequent redirecting to web - sites instead of information provision, which also is not a perfect answer, because according to Article 37 of the General Administrative Code, "Everyone may claim public information irrespectively of its physical form and the condition of storage. Everyone may choose the form of receipt of public information". It is desirable to provide a public institution in the form as it is requested, but in case of not having such opportunity appropriately substantiates it. It should also be noted that the proactive publication does not create a basis for a public agency to respond to requests for public information with the redirection to web-sites. In this case, the proactive publication only reduces the number of potential requests, because later the persons interested in public information check web-sites, and requestspecific information only in case if it is allocated on the web-site.

Public Information Provision in Accordance with the Terms

According to Article 40 of the General Administrative Code, "A public agency shall render a decision on providing public information immediately or not later than 10 days, if responding to a claim for public information requires:

- a) The acquisition of information from its subdivision that operates in another area, or from another public agency, or processing of such information;
- b) The acquisition and processing of separate and large documents that is not interrelated;
- c) Consultation with its subdivision that operates in another area, or with another public agency.

If a term of 10 days is necessary for public information provision, then a public agency is obliged to inform the applicant about it upon the request".

The term of 10 days envisaged under Article 40 of the Administrative Code is violated in 55% of responses issued by the Civil Service Bureau. It is preferable that the public information is provided immediately or at least in compliance with the 10-day period.

Ignored and Denied Issues

Such cases, when the issues mentioned in the statement for public information request aretotally ignored by the public agency, alter from 1-8% of the total number of responses. However, in two cases the number of such responses is alarmingly high - 20% of the responses given by Ajara Government - is ignored, and in case of the Ministry of Finance of Ajara A/R it reaches to 58%. It is preferable if a public agency carefully reads incoming requests and thoroughly responds to each item. In case if the information can not be issued, the refusal should be substantiated through reference to the relevant legal standard.